

New OfS portal: data returns guidance

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Contents

Introduction	1
User accounts	1
Instructions for submitting data returns on the portal	3
Feedback	7

Introduction

The new OfS portal provides a secure environment for communication between the OfS and higher education providers.

The Office for Students (OfS) is planning to replace the current portal (sometimes known as the OfS extranet) with a new portal. We will ask for new information or collections to be submitted through the new portal gradually over time. You will be contacted about which returns you should complete on the new portal. We will provide further guidance to support with returns and other functionality as these transition onto the new portal.

Eventually we will retire the current portal and communications that currently run through it will run through the new portal. If you have any feedback on the user experience of the new or current portal, please contact us at portal@officeforstudents.org.uk, indicating which portal you are providing feedback for.

User accounts

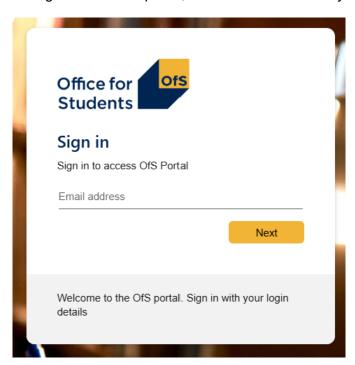
Each user of the new portal requires a new portal user account. We have created accounts for the accountable officer, or an appropriate lead at your provider where you are not registered, which we have on record.

This initial contact has been created as a portal admin – the portal admin has the ability to add further users to the portal. Any users you add will be able to see financial data returned on behalf of your provider.

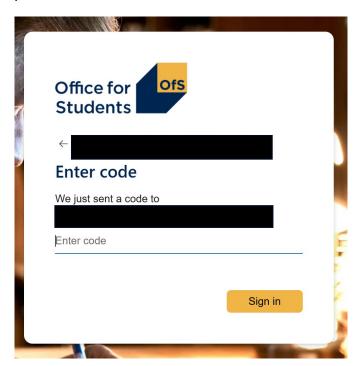
These contacts will receive an email with an invitation to log in to the new portal.

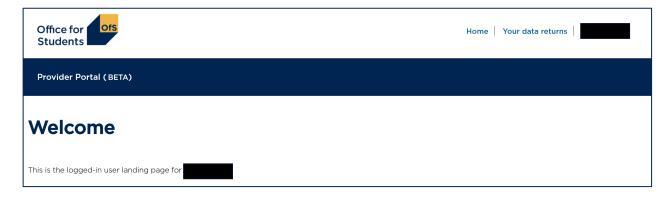
If the contact information for your accountable officer is incorrect, please contact regulation@officeforstudents.org.uk. It is the provider's responsibility to maintain up-to-date contact records.

To log in to the new portal, use the email address you received the invitation through.



On login you will receive a one-time passcode to your email to enable you to access the new portal.



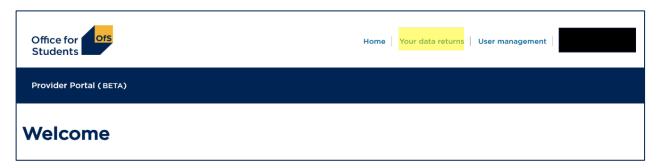


You will need to enter a one-time passcode (sent to your email address) every time you log in to the new portal. You do not need to create a password, nor do you need to sign up to an account. New portal accounts are individual to the user and should not be shared with others.

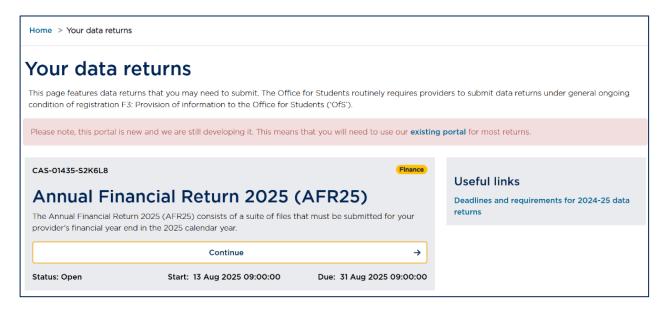
Instructions for submitting data returns on the portal

Only users with access to the new portal can draft and submit data returns on this portal. Once you're logged in to the portal, you can navigate to the return and create a new submission or continue an in-progress submission.

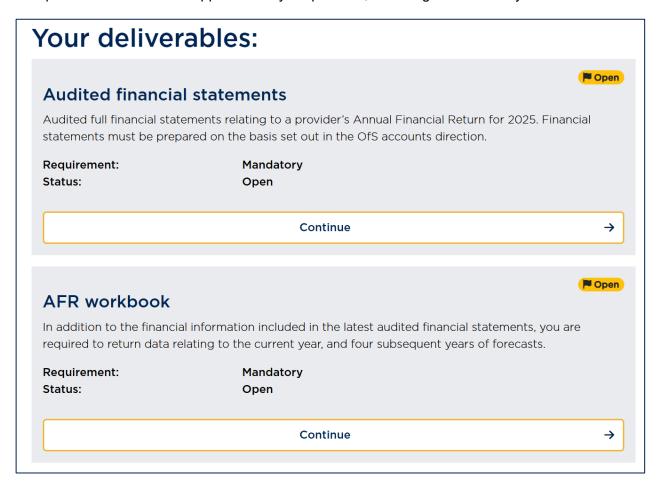
To start or continue a data collection, navigate to the 'Your data returns' tab.



On this page you will see a list of your data returns. The OfS will assign collections as relevant to your provider, and you can see those assigned automatically once you are logged in. Pick the data return card you want to submit data to.

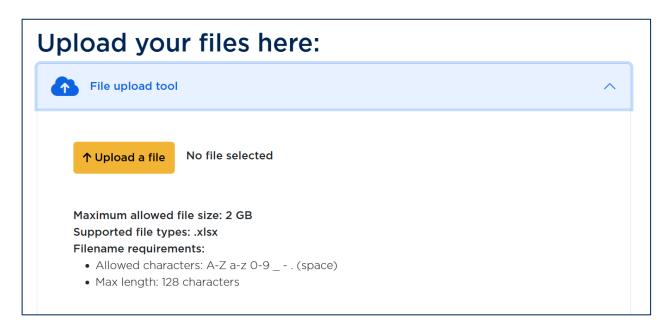


Complete each deliverable applicable to your provider, including all mandatory deliverables.



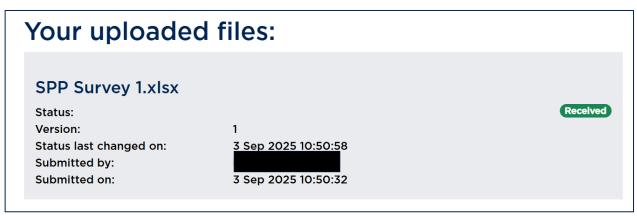
Some of your deliverables may involve downloading a template and uploading a completed version.



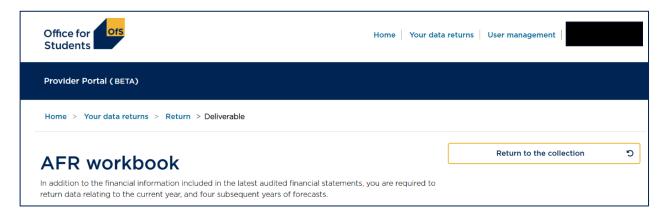


Once you have uploaded a file to a deliverable, please check the status. You may need to refresh the page to make sure the status changes from 'Processing' to 'Received'.

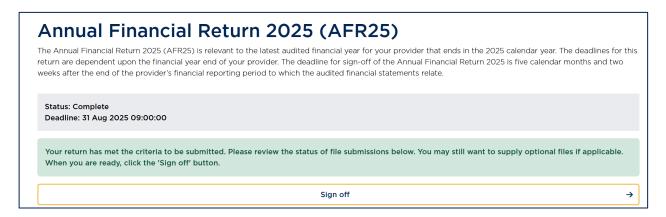




Once you have finished submitting your files for a deliverable, you can navigate back to the overarching data return page by clicking the 'Return to the collection' button.



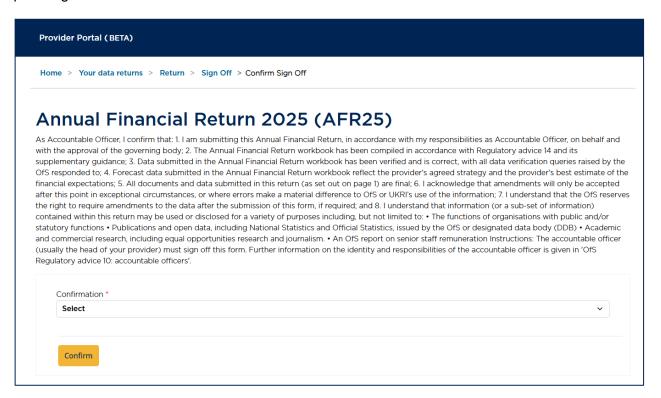
If your return needs to be signed off, navigate to the top of the page and click the 'sign off' button. You will only be able to click this button once all mandatory deliverables have been completed for that return.



You will be able to see a log of what your provider has previously signed off for this collection. If you are ready to sign off, press the sign off button in the top right corner.



You will need to confirm you are the person suitable to sign off the return by selecting 'I agree' and pressing the 'Confirm' button.



Once you have signed off the return, you will receive confirmation on your screen and by email that the return has been submitted to us. You can submit information multiple times, if required (e.g. if more recent data or information becomes available). If you submit more than one return, we will take the most recently signed-off submission that we receive by the deadline. You can also review your return after it has been submitted by navigating back to the return page.

You will still be able to submit after your deadline, but your submission will be considered late, unless we have confirmed an extension for your return.

Feedback

The new portal is currently in beta stage and still being developed. You can share your views on the new portal through our feedback page, which will be accessible once you log in to the new portal.

Alternatively, if you have any questions or concerns about the new portal, please contact Amy Marsh at portal@officeforstudents.org.uk.

We are here to help and support you through this transition.