

Formative Evaluation of Uni Connect Phase Two: Survey of School and College Staff

Ipsos MORI

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Introduction

01

- Aims of the evaluation
- Approach to the survey

Introduction

Aims of the evaluation

Ipsos MORI has been appointed by the Office for Students to undertake a formative evaluation of Phase Two of Uni Connect. The aim of the evaluation is to draw out learning and enable sharing of effective practice from the programme through exploration of **what is working, for whom, in which circumstances, and why.**

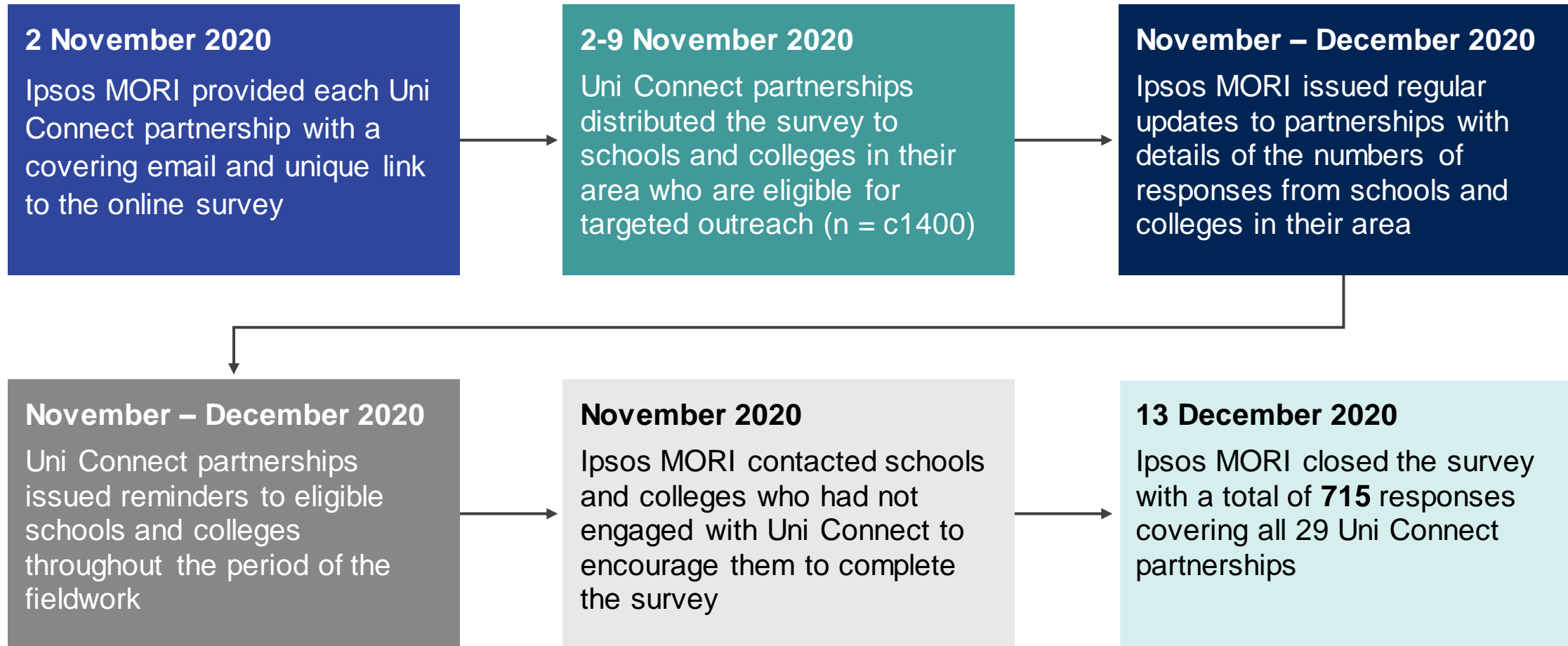
The evaluation has **four** overarching objectives to understand:

1. Partnerships' **outreach hub** strategic approach and progress in delivery.
2. School and college **engagement and relationships** with Uni Connect targeted outreach.
3. The **unique offering** of Uni Connect targeted outreach.
4. **Differential outcomes**, including how and why Uni Connect is working differently for different groups.

An **online survey** was administered to schools and colleges eligible for Uni Connect targeted outreach between November and December 2020. The survey focussed on gathering evidence to inform **Objectives 2-4**. This survey was conducted during the COVID-19 pandemic which may have impacted perceptions of activities delivered by the partnerships.

Introduction

Approach to the survey



Profile of survey respondents

02

- Geographical distribution
- School or college context
- Role

Profile of survey respondents

Geographical distribution

- A total of **715** responses were received
- Schools and colleges from **all 29 Uni Connect partnerships** were represented in the survey
- There was an average of **25 responses** per partnership
- However, there was a **wide range** in the number of responses per partnership (4 – 96)
- Multiple staff within the same school or college could complete the survey – **478** unique schools and colleges were represented in the results.

Responses by Uni Connect partnership

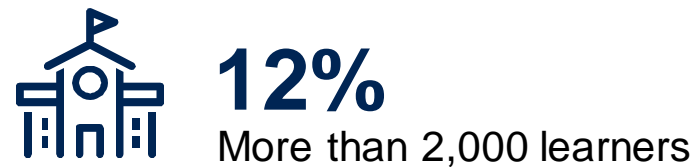
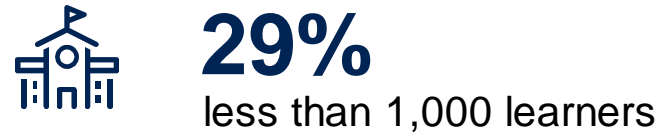


School or college context (1)

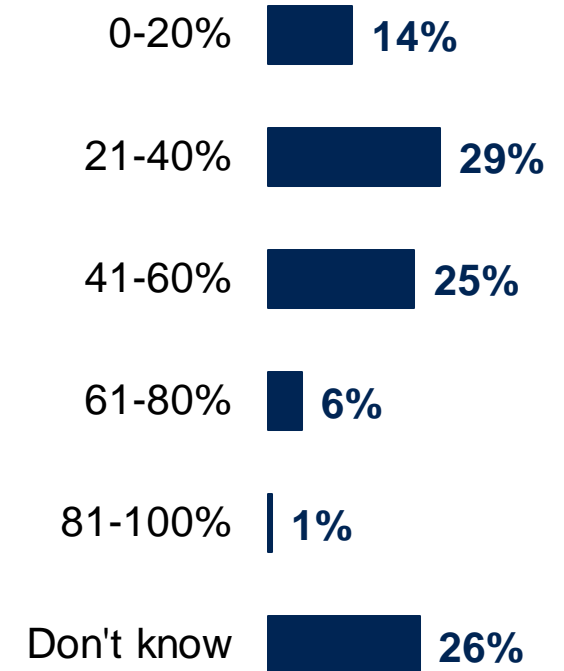
Profile of area



Overall number of learners



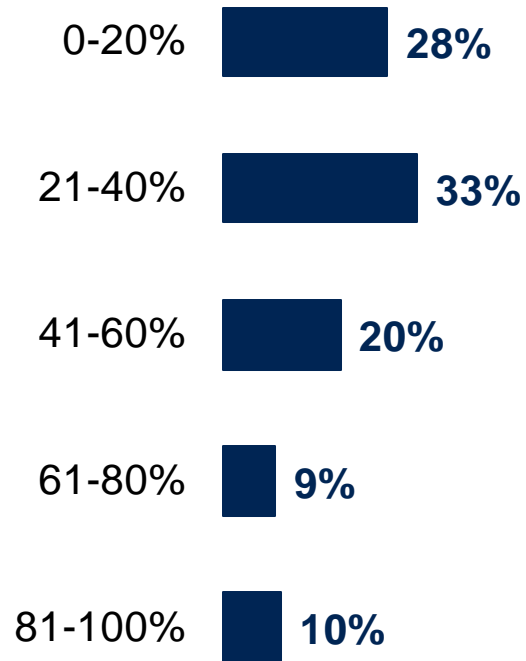
Proportion of learners eligible for free school meals



Base: All respondents (715) [GEO] [SIZE] [FSM]

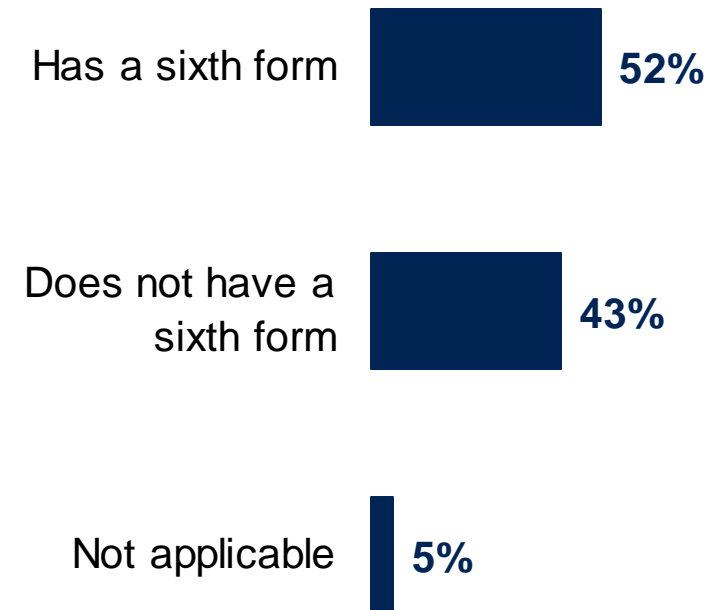
School or college context (2)

Proportion of learners who are eligible for Targeted Outreach



Base: 360 schools / colleges (representing 412 responses) where we could match in data on the proportion of Uni Connect learners within the school who are eligible for Targeted Outreach. Uni Connect learners are those in Years 9 - 13 who live in 997 target areas with low levels of participation in higher education (HE) and where participation is lower than expected with the levels of attainment.

Responses from schools with sixth forms



Base: 364 schools / colleges (representing 416 responses) where we could match in data on whether the school had a sixth form or not.

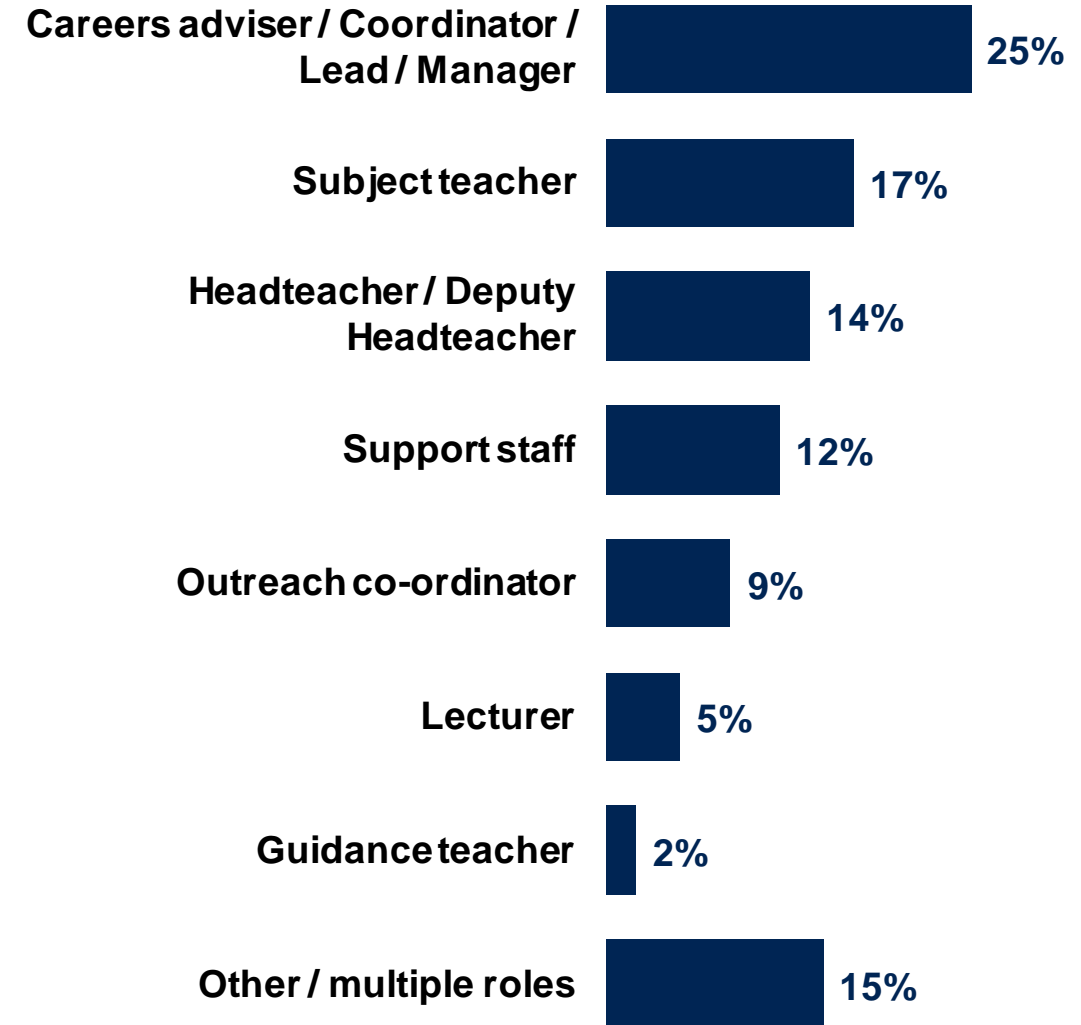
Profile of survey respondents

Respondent role

- **68%** worked in a school and the remaining **32%** worked in a college
- **95%** were from organisations that had engaged with Uni Connect and the remaining **5%** were from eligible organisations that had not
- **38%** had a member of staff who was fully or partly paid through Uni Connect*
- **25%** were in a careers-related job role, such as an adviser, coordinator, lead or manager
- The remainder were in a **broad range of job roles** including subject teachers / lecturers, heads / deputy heads and a range of other types of support staff.

* Respondents were not asked whether they were a funded member of Uni Connect staff and so it is possible that some who answered the survey might have been. Please note, within key questions significant differences in responses were not detected by job role.

Job role



Base: All respondents (715) [ROLE]

School and college engagement with Uni Connect

03

- Key messages
- Overview
- Motivations for engagement
- Barriers to engagement
- Reasons for non-engagement

Key messages: School and college engagement with Uni Connect targeted outreach

1

Most survey respondents first participated in targeted outreach during Phase One of Uni Connect and had maintained engagement since then

2

Key motivations for initial engagement were to raise the higher education aspirations of learners, the quality of activities on offer and that they were free at the point of delivery

3

Top reasons for continued engagement were the quality of activities on offer, alignment to the needs of the school or college and the groups of learners targeted

4

Barriers or challenges to engagement tended to be internal, such as time and flexibility within the school or college timetable and lack of staff time to support delivery

Key messages: Reasons for non-engagement

5

Reasons for non-participation included being unaware of Uni Connect's offer or unclear how this differed from other outreach provision available

6

Lack of staff time or resource was also a frequently cited reason for non-participation

7

All non-engaged schools had other support in place for underrepresented learners, with the majority offering careers advice, personal guidance and / or employer events

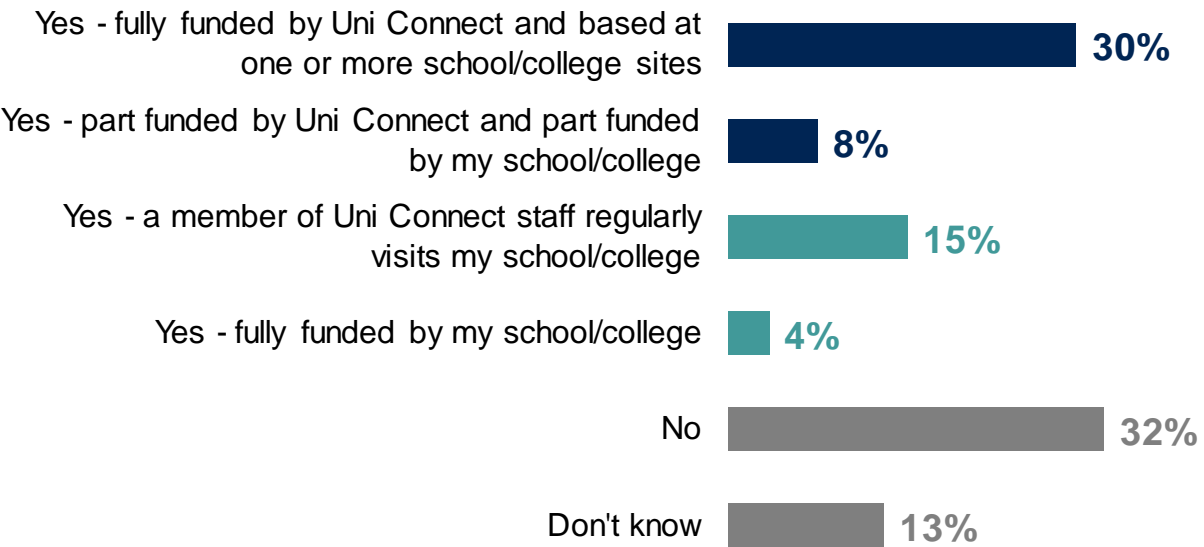
Engagement with Uni Connect: Overview

- The majority (79%) of survey respondents first participated in targeted outreach **during Phase One of the programme**, between January 2017 and July 2019
- A relatively small proportion (9%) **participated for the first time during Phase Two** (from September 2019 onwards)
- Over a third (38%) of respondents had a staff member that was **fully or partly funded through Uni Connect**.

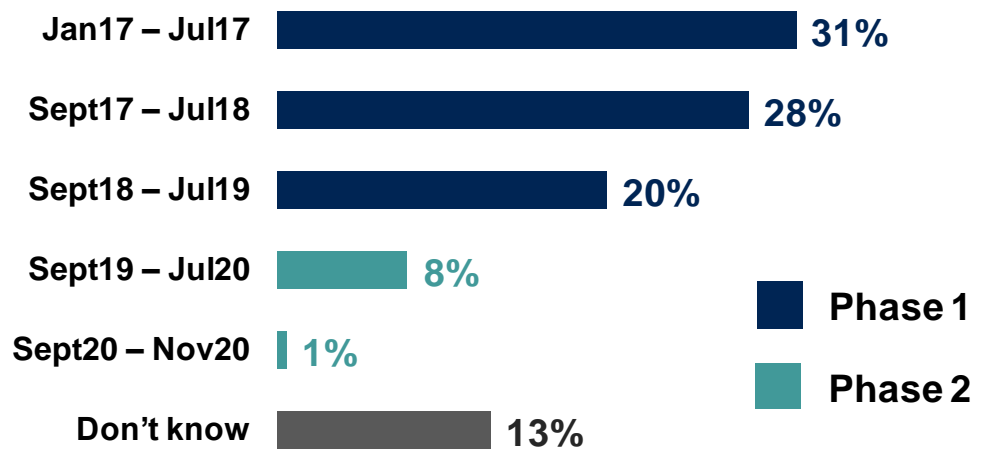
% of survey respondents whose school or college **has participated** in targeted outreach **95%**

% of respondents whose school or college has participated in targeted outreach and **are still** participating **98%**

Presence of Uni Connect staff member



First participated in targeted outreach



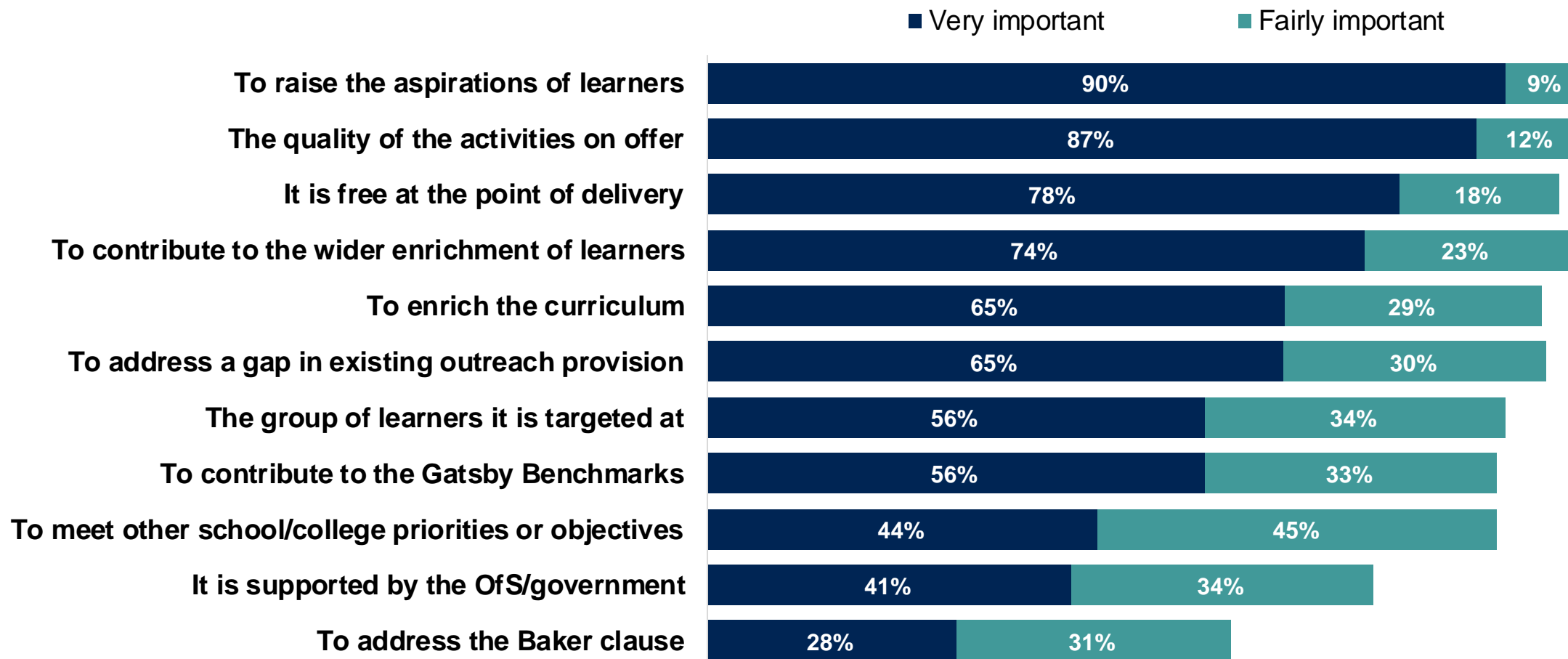
Base: All respondents (715). [STAFF] [ENGAGE]

Base: All respondents whose school or college has ever participated in targeted outreach (679). [ENGAGE2] [ENGAGE3]



Motivations for engagement

How important, if at all, were the following factors as motivators for your school/college to participate in targeted outreach through Uni Connect?



Base: All respondents whose school or college has ever participated in targeted outreach (679). [MTIVR]

Reasons for continued engagement

Which of the following factors, if any, have supported your continued engagement with targeted outreach through your Uni Connect partnership? (multiple options selected)



Base: All respondents whose school or college is still participating in targeted outreach (666) [ENAB1]

The most important reason for continued engagement in Uni Connect was the quality of activities on offer

Which of these has been most important for supporting your continued engagement with targeted outreach through your partnership? Select up to three answers only.

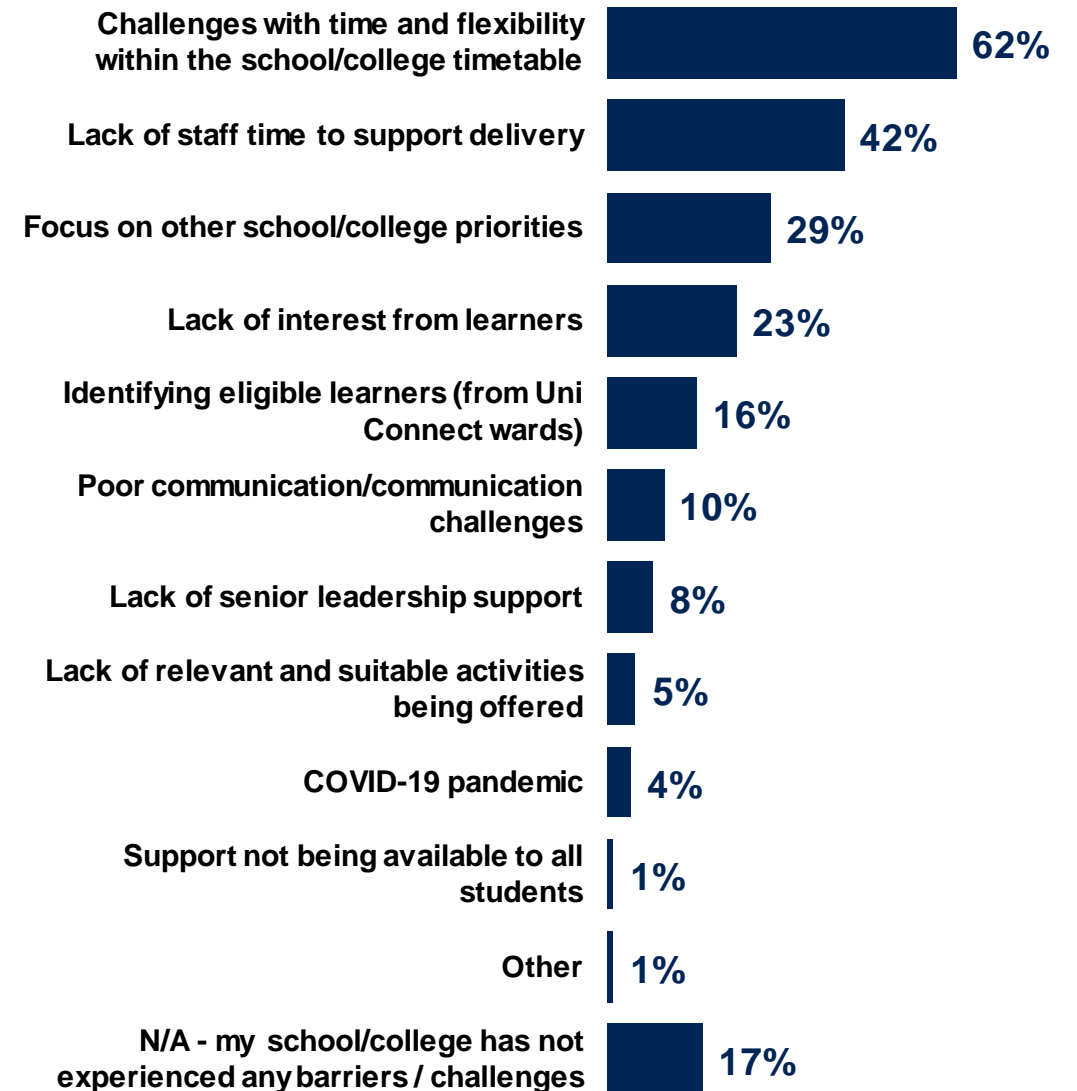


Base: All respondents whose school or college is still participating in targeted outreach and selected more than one option at ENAB1 (642) [ENAB2]

Barriers to engagement

- Barriers to engagement tended to be **internal**, such as time and flexibility within the school / college timetable and lack of staff time
- Timetable flexibility was more frequently cited as a challenge **by schools** than colleges (68% vs. 55%)
- Lack of staff time was more frequently cited by those who **did not** have a Uni Connect funded member of staff than those who did (46% vs. 35%)
- Those with a funded staff member or in a college setting were more likely to cite challenges with senior leader support and a lack of interest from learners
- Around one in five (17%) said their school or college had experienced **no barriers / challenges** to engagement with Uni Connect targeted outreach.

Barriers / challenges to engagement in targeted outreach activities

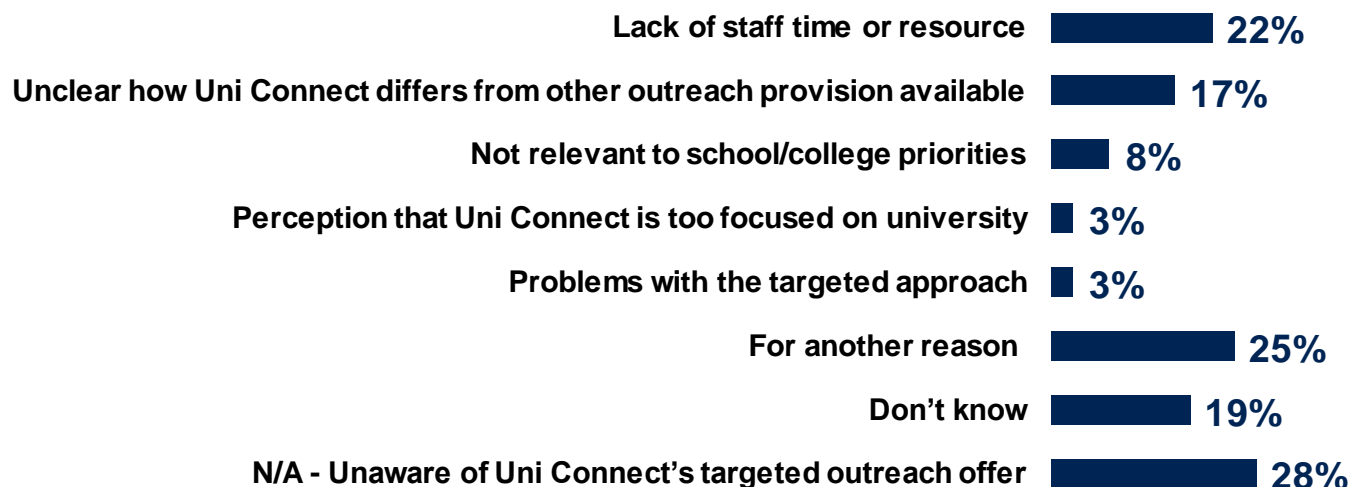


Base: All respondents whose school or college has ever participated in targeted outreach (679). [BARR]

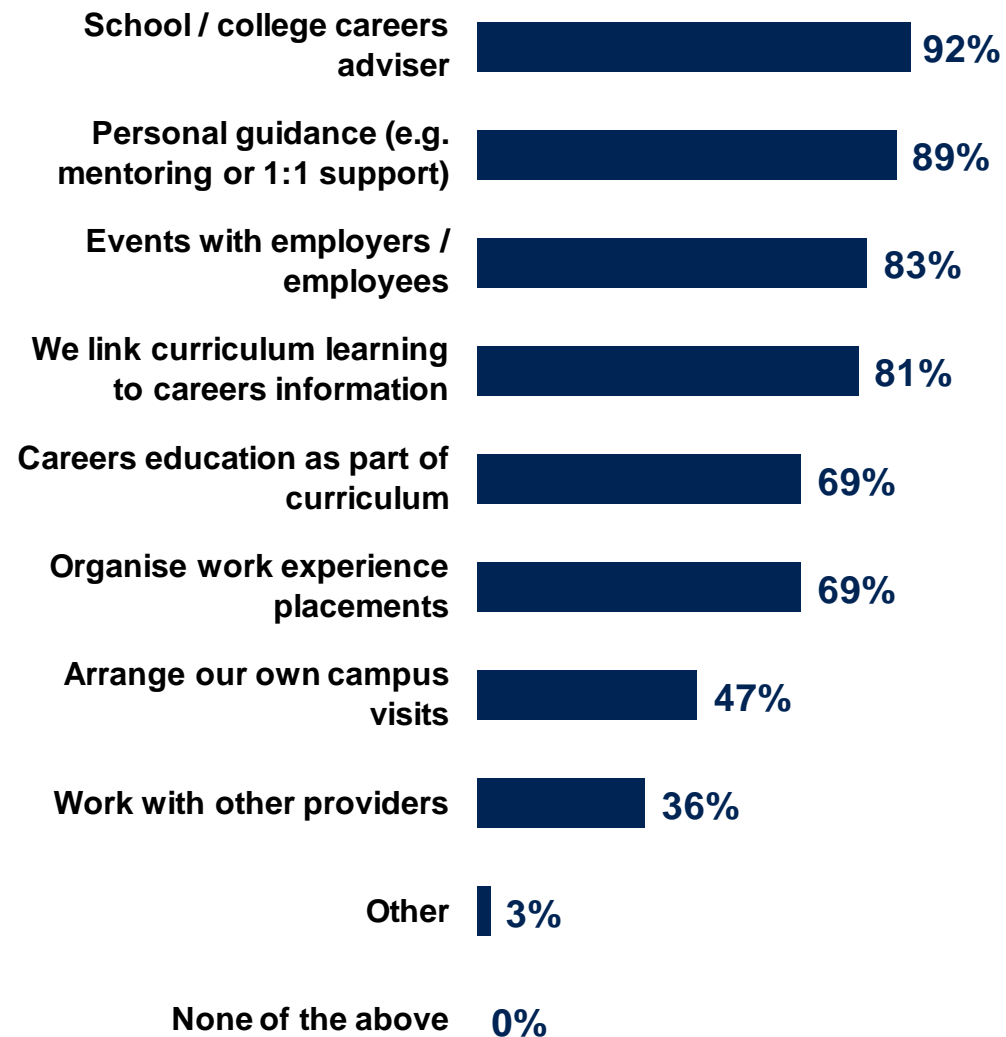
Reasons for non-engagement

- 36 survey respondents (5%) worked in schools or colleges that had **not participated in targeted outreach** through Uni Connect, from 16 partnerships
- Reasons for non-participation include being **unaware** of Uni Connect's offer or **unclear** how this differed from other outreach provision available
- **Lack of staff time or resource** was also a frequently cited reason, mentioned by 22% of those who had not engaged
- All non-engaged schools had **other support** in place for underrepresented learners, with the majority offering careers advice, personal guidance and / or events with employers or employees.

Reasons for non-participation (select all that apply)



Other support for underrepresented learners to participate in Higher Education



Base: All respondents from schools and colleges who have not engaged with targeted outreach (36). [OTHERHE]

Base: All respondents from schools and colleges who have not engaged with targeted outreach (36). [WHYNOT]



Perceived effectiveness of targeted outreach

04

- Key messages
- Activities engaged with
- Quality, relevance and impact
- Benefits to learners
- Benefits to schools and colleges

Key messages: Perceived effectiveness of targeted outreach (1)

1

Targeted outreach activities are highly rated by schools and colleges, although quality and relevance are more highly rated than impact across all categories

2

The most frequently cited activities engaged with are general information, advice and guidance and campus visits – these are also the highest rated by school and college staff

3

Activities that are least highly rated include those not directly targeted at learners, such as parent and carer and staff development sessions

4

Summer school activities are amongst the least highly rated by school and college staff in terms of relevance and impact, although they are highly rated on quality

Key messages: Perceived effectiveness of targeted outreach (2)

5

Staff perceptions of benefits to learners include increased knowledge of HE options, increased understanding of the benefits of HE and increased confidence to make informed choices

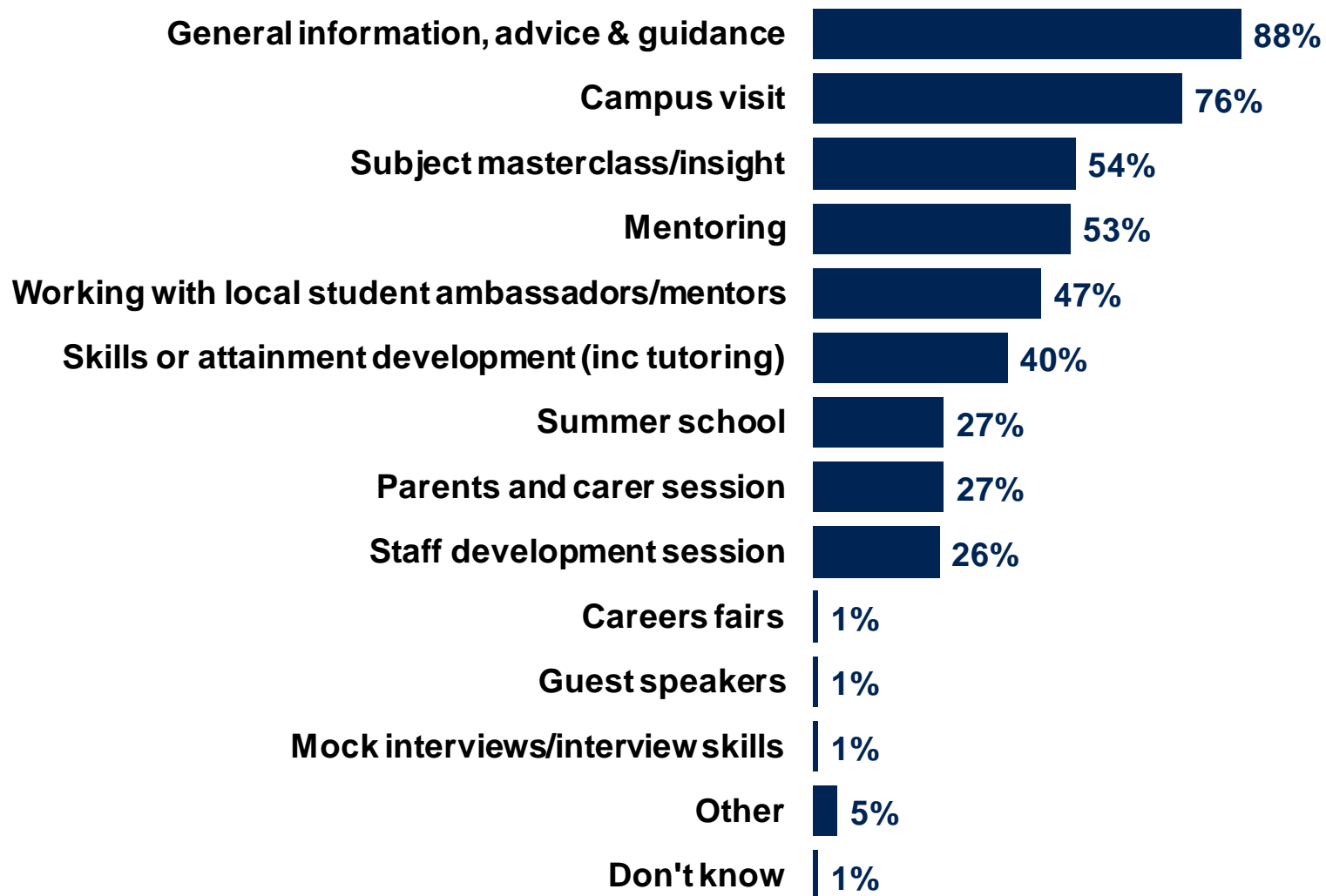
6

Benefits to schools and colleges include contribution to achieving Gatsby benchmarks, the provision of financial support and access to expert knowledge

7

Key challenges to monitoring and evaluation of targeted outreach include staff time, lack of interest by learners in sharing feedback and gaining learner consent to share data

Which (if any) of the following has your school / college engaged with through Uni Connect targeted outreach?



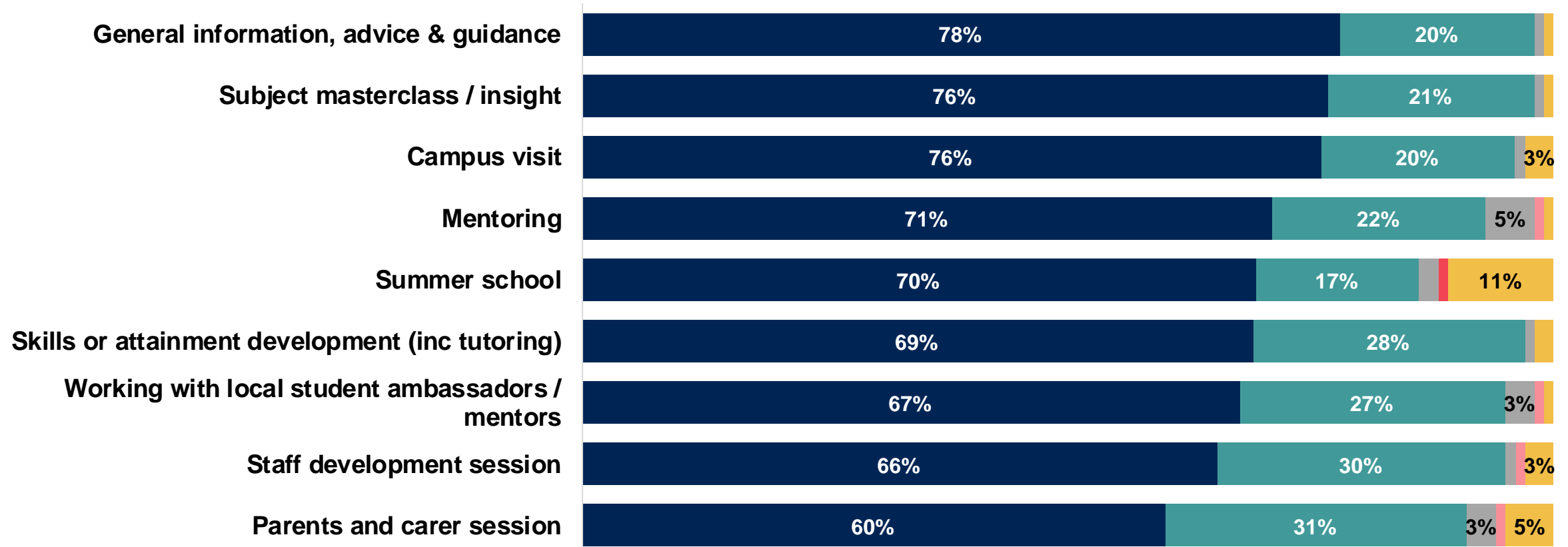
- The majority (88%) of respondents had accessed **general information, advice and guidance** through Uni Connect targeted outreach
- **Campus visits** were the second most frequently cited activity engaged with, referenced by three quarters of respondents (76%)
- A range of **other activities** were referenced, demonstrating the diversity of activities offered through targeted outreach
- Colleges were more likely to have engaged in **staff development** sessions than schools (39% vs. 20%).

Base: All respondents whose school or college has ever participated in targeted outreach (679). [OUTR]

Quality of targeted outreach activities

How would you rate the quality of the targeted outreach activities you have participated in?

■ Very good ■ Fairly good ■ Neither good nor poor ■ Fairly poor ■ Very poor ■ Don't know



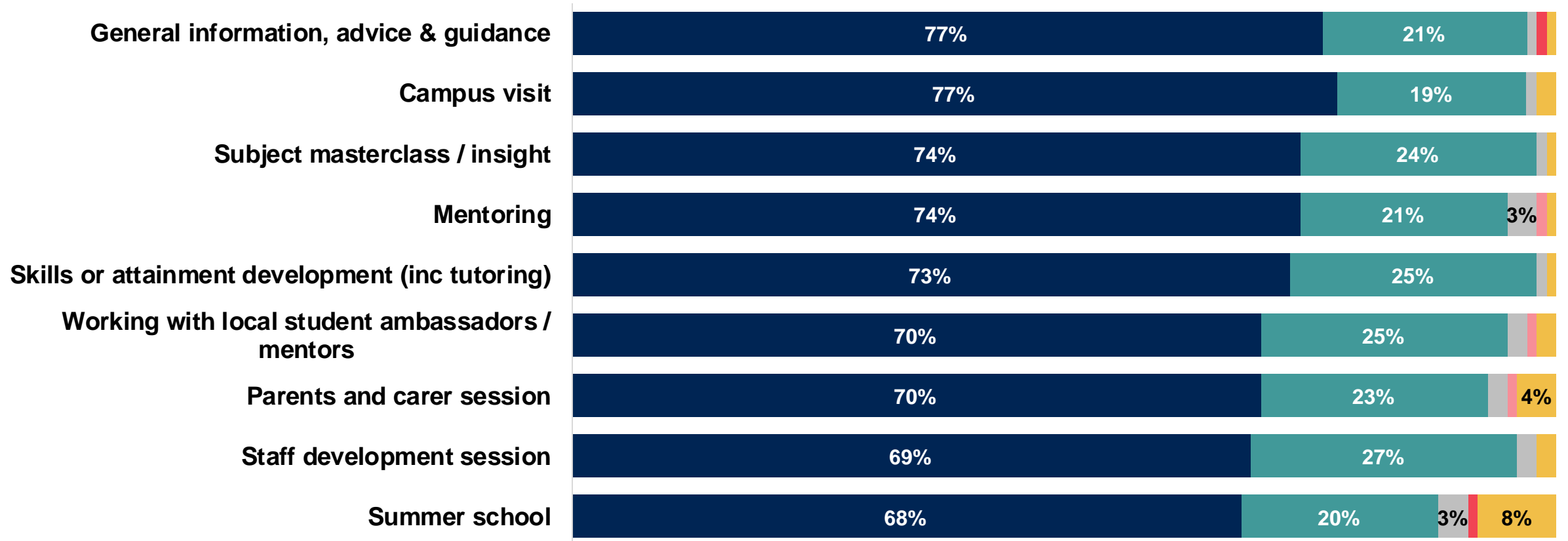
Percentages shown if 3% or more.

Base: Asked for each type of activity participated in (i.e. for each option selected at Q OUTR): General information advice and guidance (599), subject masterclass and insight (364), campus visit (514), mentoring (361), working with local student ambassadors/mentors (318), skills or attainment development (including tutoring) (268), summer school (178), staff development session (175), parents and carers session (185). [QUAL]

Relevance of targeted outreach activities

How would you rate the relevance of the targeted outreach activities you have participated in?

■ Very good
 ■ Fairly good
 ■ Neither good nor poor
 ■ Fairly poor
 ■ Very poor
 ■ Don't know

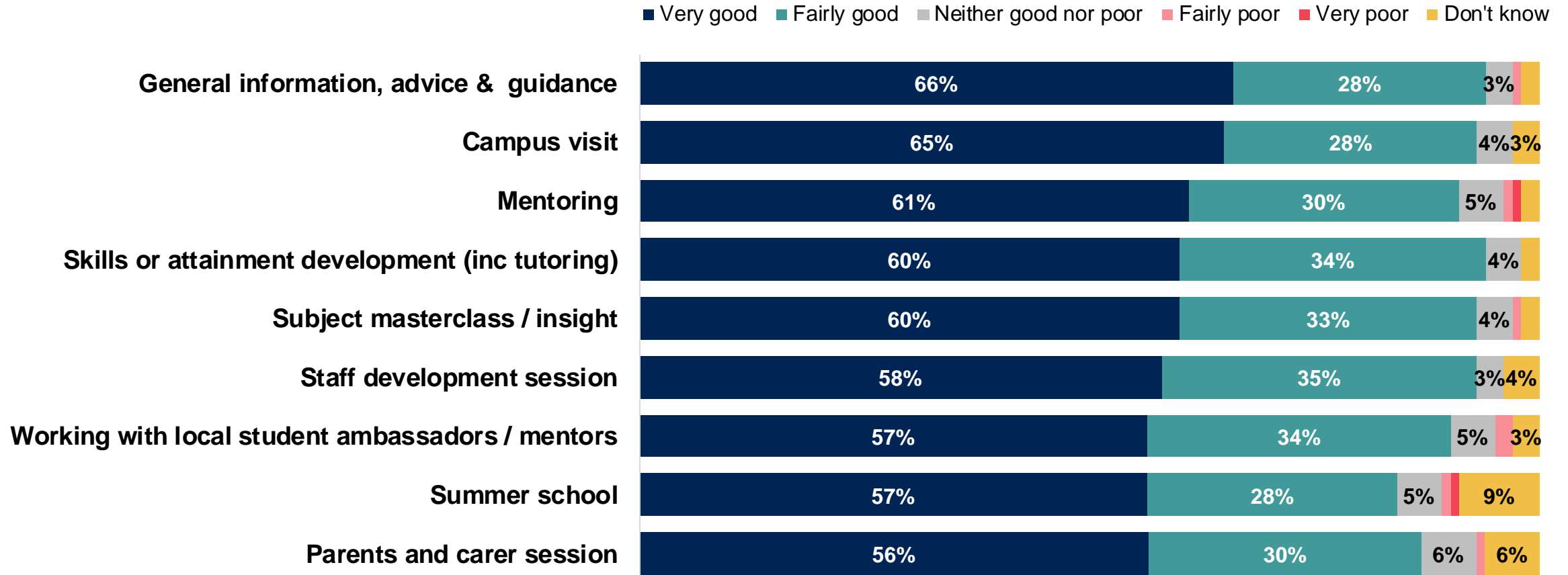


Percentages shown if 3% or more.

Base: Asked for each type of activity participated in (i.e. for each option selected at Q OUTR): General information advice and guidance (599), subject masterclass and insight (364), campus visit (514), mentoring (361), working with local student ambassadors/mentors (318), skills or attainment development (including tutoring) (268), summer school (178), staff development session (175), parents and carers session (185). [REL]

Impact of targeted outreach activities

How would you rate the impact of the targeted outreach activities you have participated in?

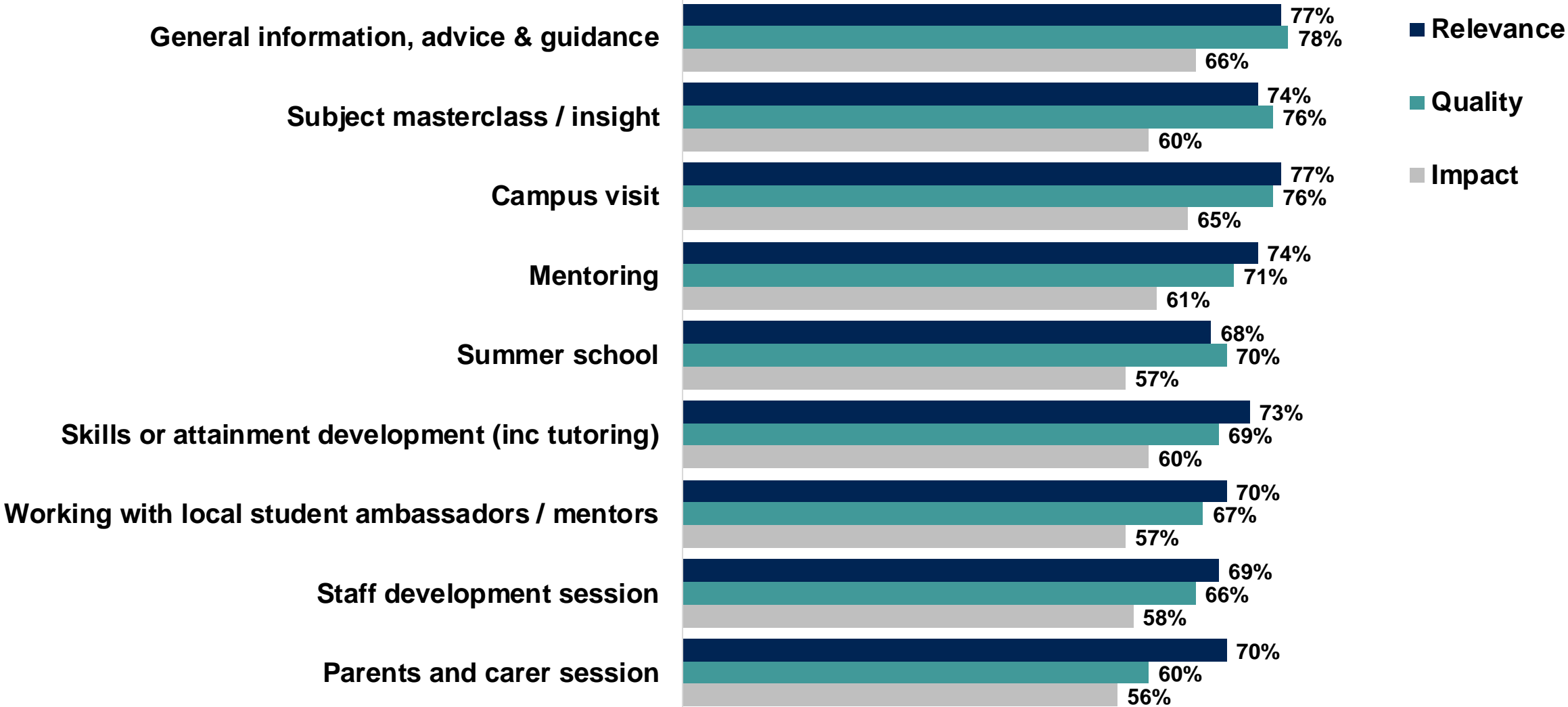


Percentages shown if 3% or more.

Base: Asked for each type of activity participated in (i.e. for each option selected at Q OUTR): General information advice and guidance (599), subject masterclass and insight (364), campus visit (514), mentoring (361), working with local student ambassadors/mentors (318), skills or attainment development (including tutoring) (268), summer school (178), staff development session (175), parents and carers session (185). [IMPT]

Overview of quality, relevance and impact of targeted activities

% of survey respondents rating each as 'Very good'



Perceptions of benefits to learners

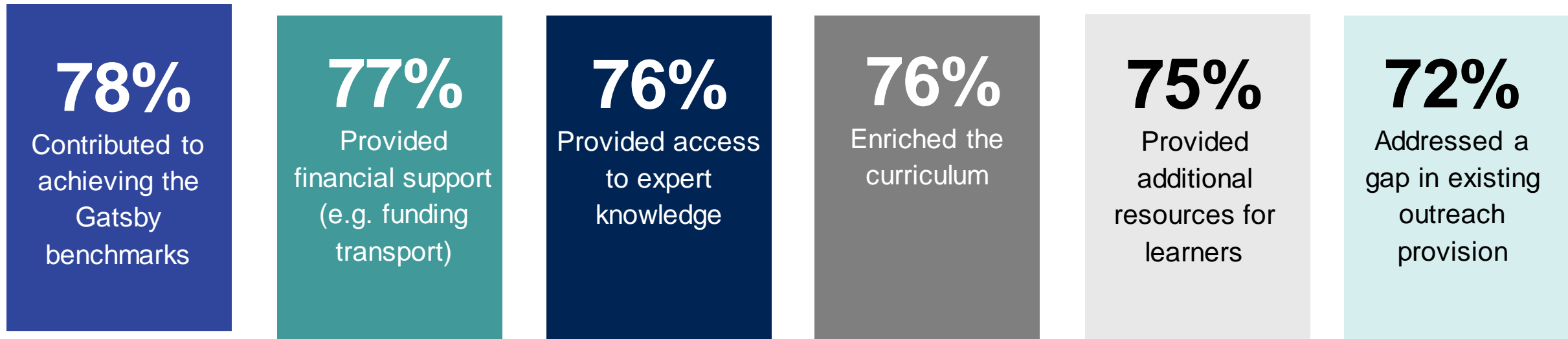
Most frequently cited benefits for learners from Uni Connect targeted outreach



Base: All respondents whose school or college has ever participated in targeted outreach (679). [BENPP]

Benefits to schools and colleges

Most frequently cited benefits for schools and colleges from Uni Connect targeted outreach

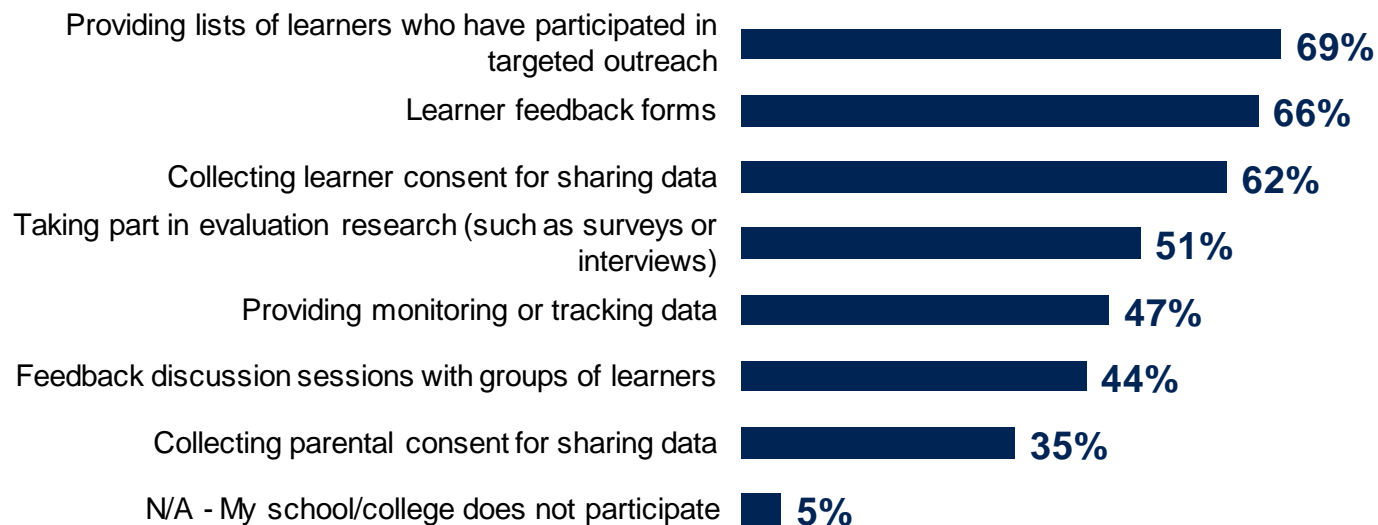


Base: All respondents whose school or college has ever participated in targeted outreach (679). [BENSC]

Monitoring and evaluation of targeted outreach

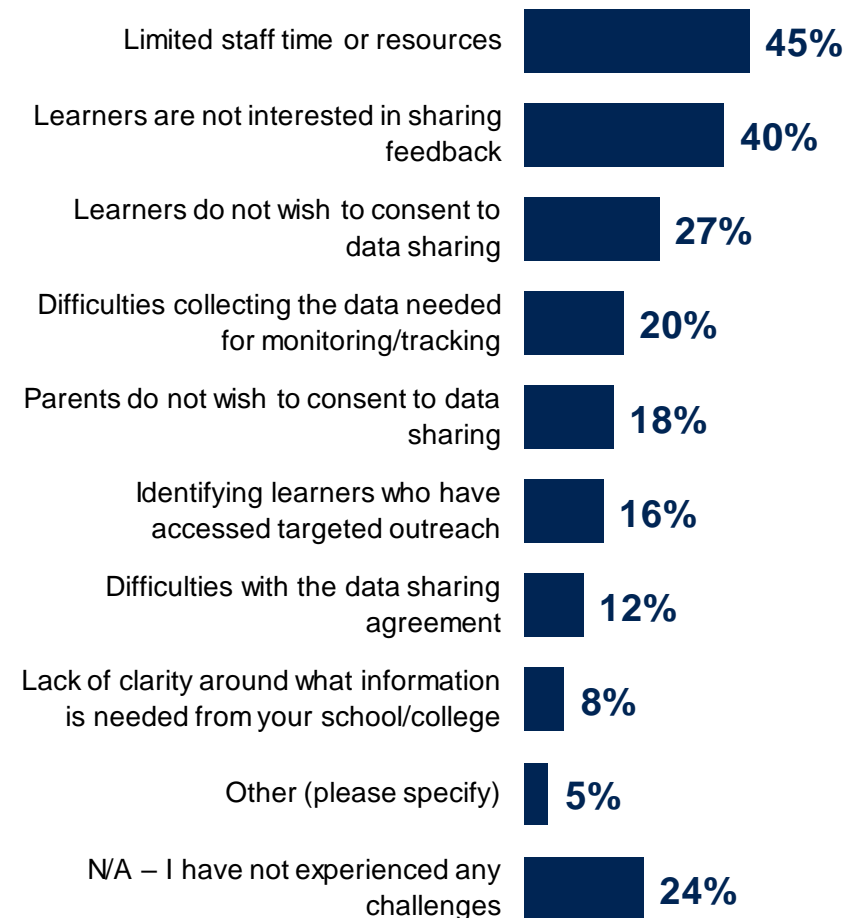
- Almost all (95%) respondents said their school or college had taken part in at least one monitoring and evaluation activity
- This most frequently involved providing lists of learners who had participated, learner feedback forms or collecting learner consent to share data
- Challenges to monitoring and evaluation include staff time or resources, lack of learner interest in sharing feedback and learners not wanting to consent to data sharing
- One in four (24%) had not experienced any challenges with monitoring and evaluation
- Those without a staff member more likely to say lack of staff or resources was a challenge to monitoring and evaluation (50% vs. 37%).

Monitoring and evaluation activities



Base: All respondents whose school or college has ever participated in targeted outreach (679). [EVAL]

Challenges to monitoring and evaluation



Base: All respondents whose school or college has participated in at least one monitoring and evaluation activity as part of the Uni Connect Programme (646). [EVAL2]

Learner targeting and engagement

05

- Approach to targeting
- Views on eligibility criteria

Key messages: Learner targeting and engagement

1

Most schools and colleges either identify eligible learners based on criteria shared by their Uni Connect partnership or are provided with a list of learners by the partnership

2

Postcode and age are the most common criteria used to identify eligible learners for targeted outreach

3

Two thirds of respondents agree with the current eligibility criteria for targeted outreach and the majority support expanding this to other learners from disadvantaged groups

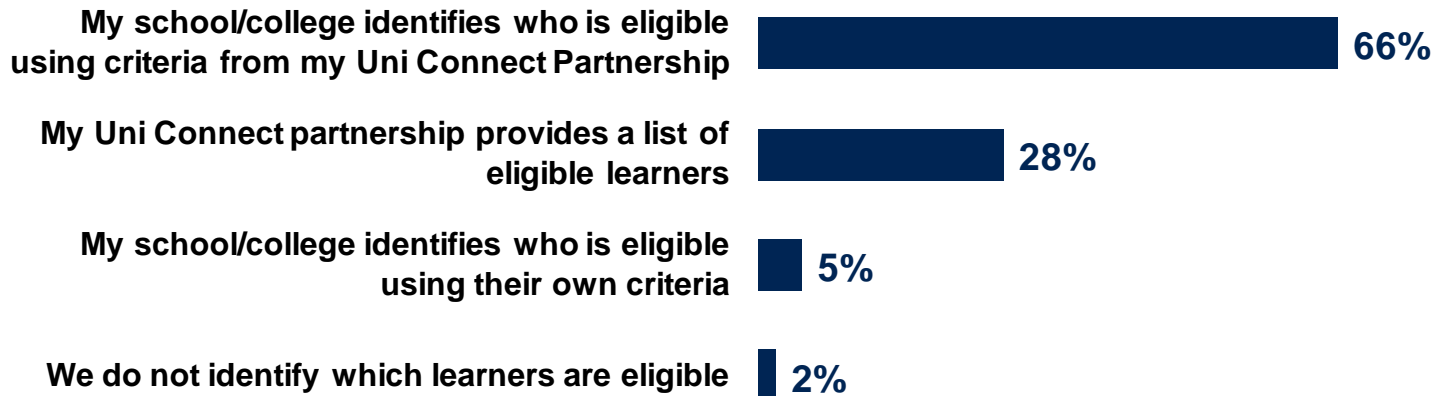
4

There was no overall consensus on which groups the criteria should be expanded to include, suggesting schools and colleges would welcome the opportunity to determine who would most benefit from support based on local need

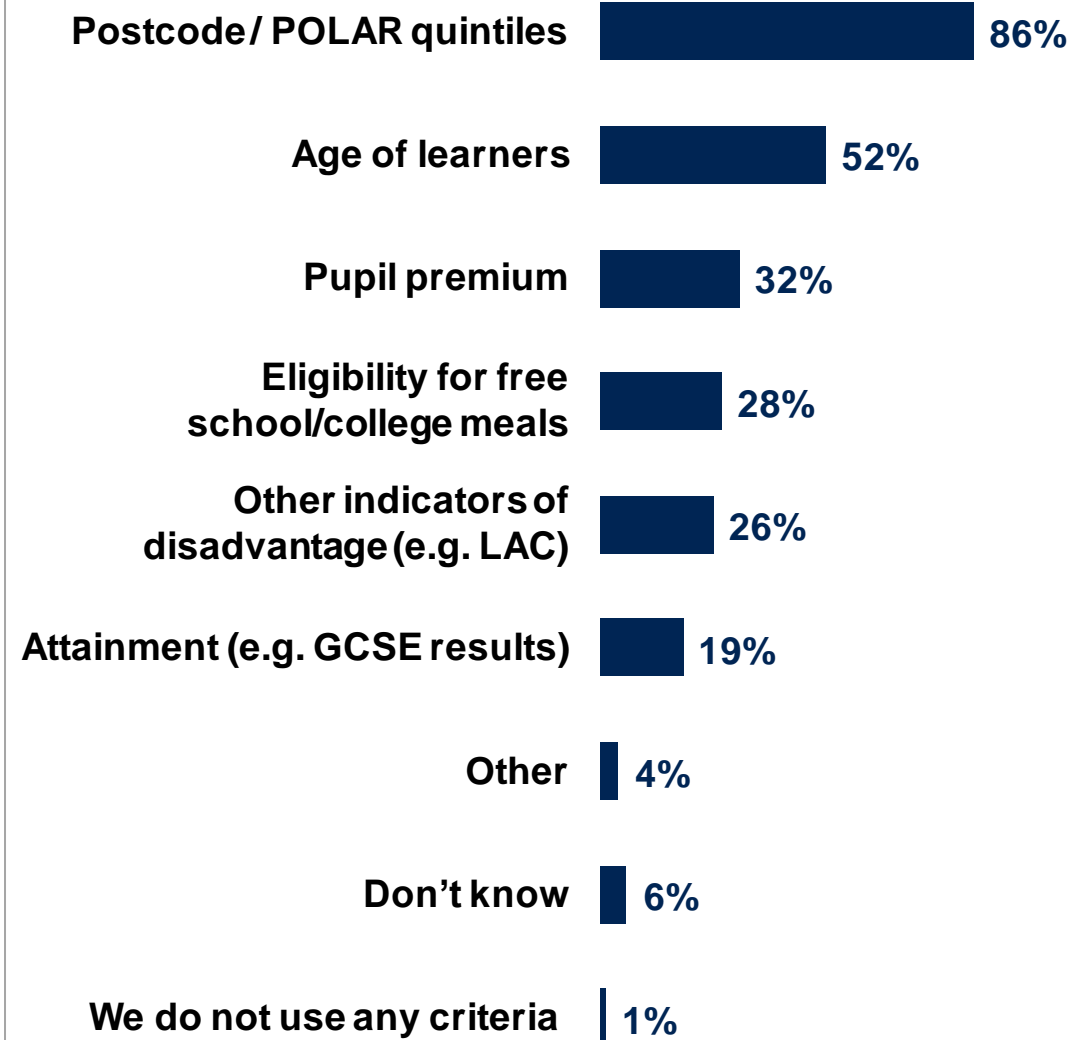
Approach to targeting

- Two thirds (66%) of survey respondents identified eligible learners to participate in targeted outreach **based on criteria shared by their Uni Connect partnership**
- A further quarter (28%) **were provided with a list of learners** by their Uni Connect partnership
- The remaining 7% either identified who was eligible **based on their own criteria**, or did not identify which learners were eligible
- **Postcode** was the most frequently cited criteria used to identify learners for targeted outreach, followed by **age**.

Approach to identifying eligible learners



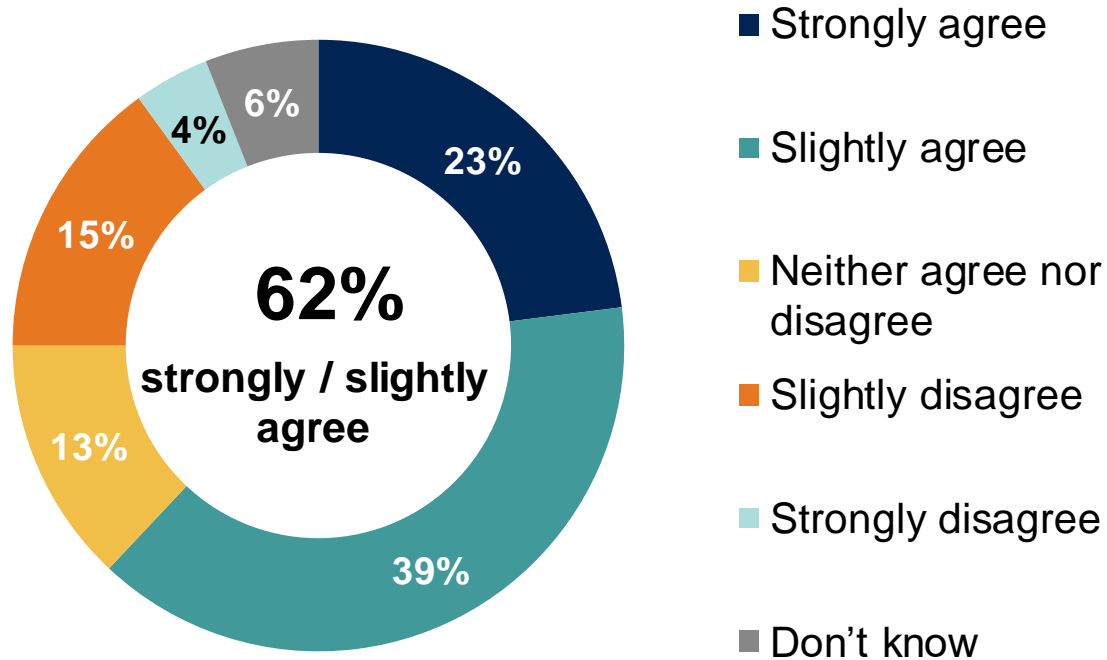
Criteria used to identify learners for targeted outreach activities



Base: All respondents whose school or college has ever participated in targeted outreach (679). [LRN1][LRN2]

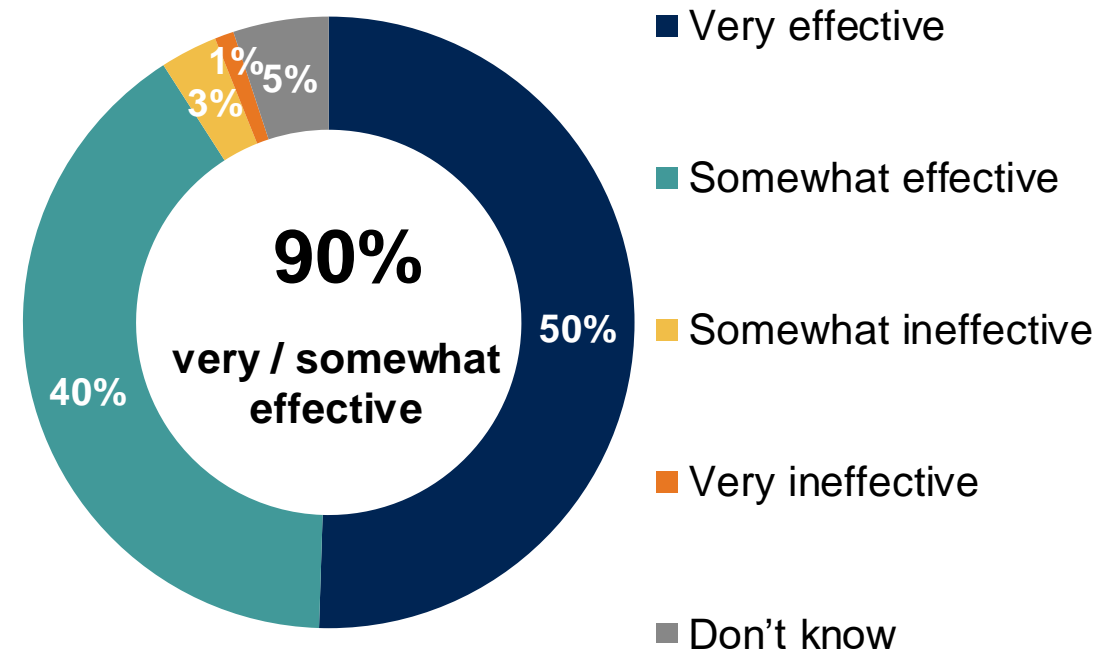
Two thirds agree with the current eligibility criteria for targeted outreach, and most think they are effective in applying this

To what extent do you agree or disagree with Uni Connect's current eligibility criteria for targeted outreach?



Base: All respondents whose school or college has ever participated in targeted outreach (679). [LRN5]

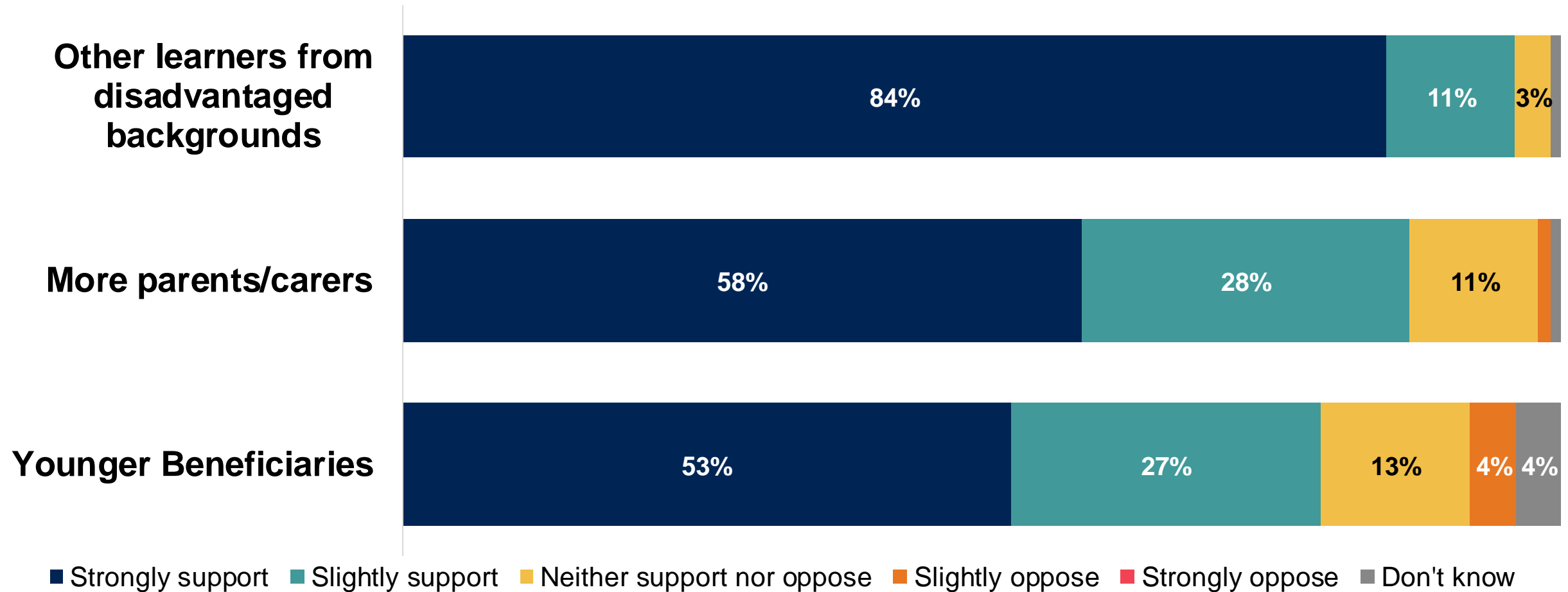
How effective or ineffective is your school's or college's approach to identifying learners who meet this specific criteria?



Base: All respondents whose school or college identified learners eligible for the Uni Connect Programme (667). [LRN4]

Most schools and colleges support expanding eligibility to include other learners from disadvantaged backgrounds or to parents / carers

To what extent do you support or oppose the idea of expanding eligibility to include the following individuals?



■ Strongly support ■ Slightly support ■ Neither support nor oppose ■ Slightly oppose ■ Strongly oppose ■ Don't know

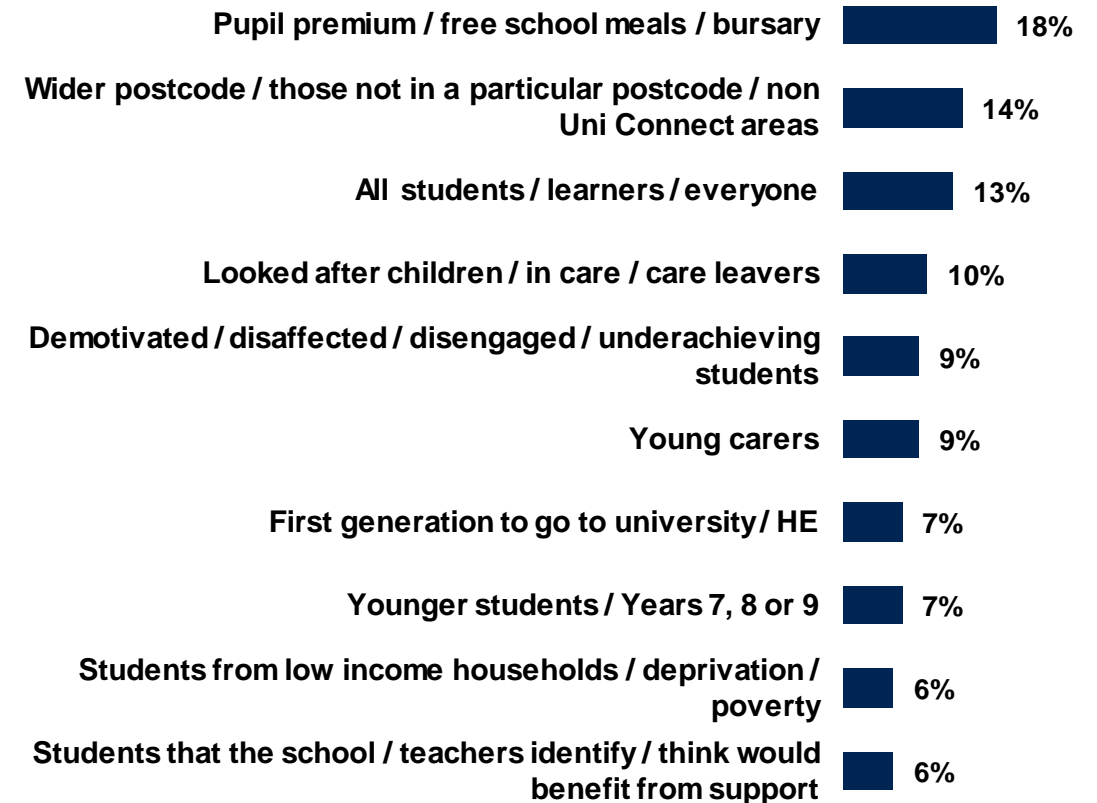
Base: All respondents whose school or college has ever participated in targeted outreach (679). [TRGT]

Perceptions of groups that should be eligible for Targeted Outreach

- There was **no overall consensus** on other groups of individuals that should be eligible to participate in targeted outreach through Uni Connect
- Survey respondents identified **almost 30 different groups** that the eligibility criteria could be expanded to include, suggesting that schools and colleges would welcome scope to determine who should benefit
- The most frequently cited group were **those eligible for free school meals, Pupil Premium or bursary**. Other disadvantaged groups referenced include those with experience of the care system, young carers and students from low income households
- Some **very specific groups** were identified, such as service children, white working class boys, SEND students and first generation to go to HE
- Several mentioned broadening access to targeted outreach **beyond Uni Connect postcodes** or making it available to all learners.

Are there any other groups of individuals you think should be eligible to participate in targeted outreach through Uni Connect? (If yes, please specify)

TOP 10 GROUPS MENTIONED



Base: All respondents who felt there were other groups who should be eligible for targeted outreach (257). [OTRGT]

Unique offering of targeted outreach

06

- What is different?
- Source of information on outreach
- Enhancing the current offer

Key messages: Unique offering of Targeted Outreach

1

Most schools and colleges agree that Uni Connect targeted outreach offers something different to other outreach in their area

2

Key differences to other outreach available include the level of support provided and the range and quality of activities on offer

3

Schools and colleges access information on outreach in their area through direct discussions with Uni Connect partnerships and partnerships' websites

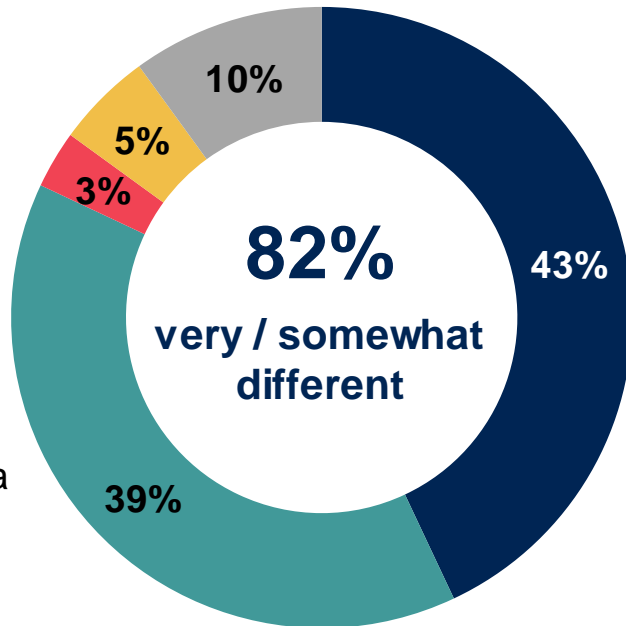
4

Most respondents thought the current offer could be enhanced through more involvement of employers, more subject-based interventions and more campus visits

What is different about Uni Connect targeted outreach?

Do you think targeted outreach through Uni Connect offers something different to other (current or previous) outreach in your area?

- Yes, very different
- Yes, somewhat different
- No, the offer is not different
- Not applicable – no other outreach provision in my area
- Don't know



Base: All respondents whose school or college has ever participated in targeted outreach (679). [DIFF1]

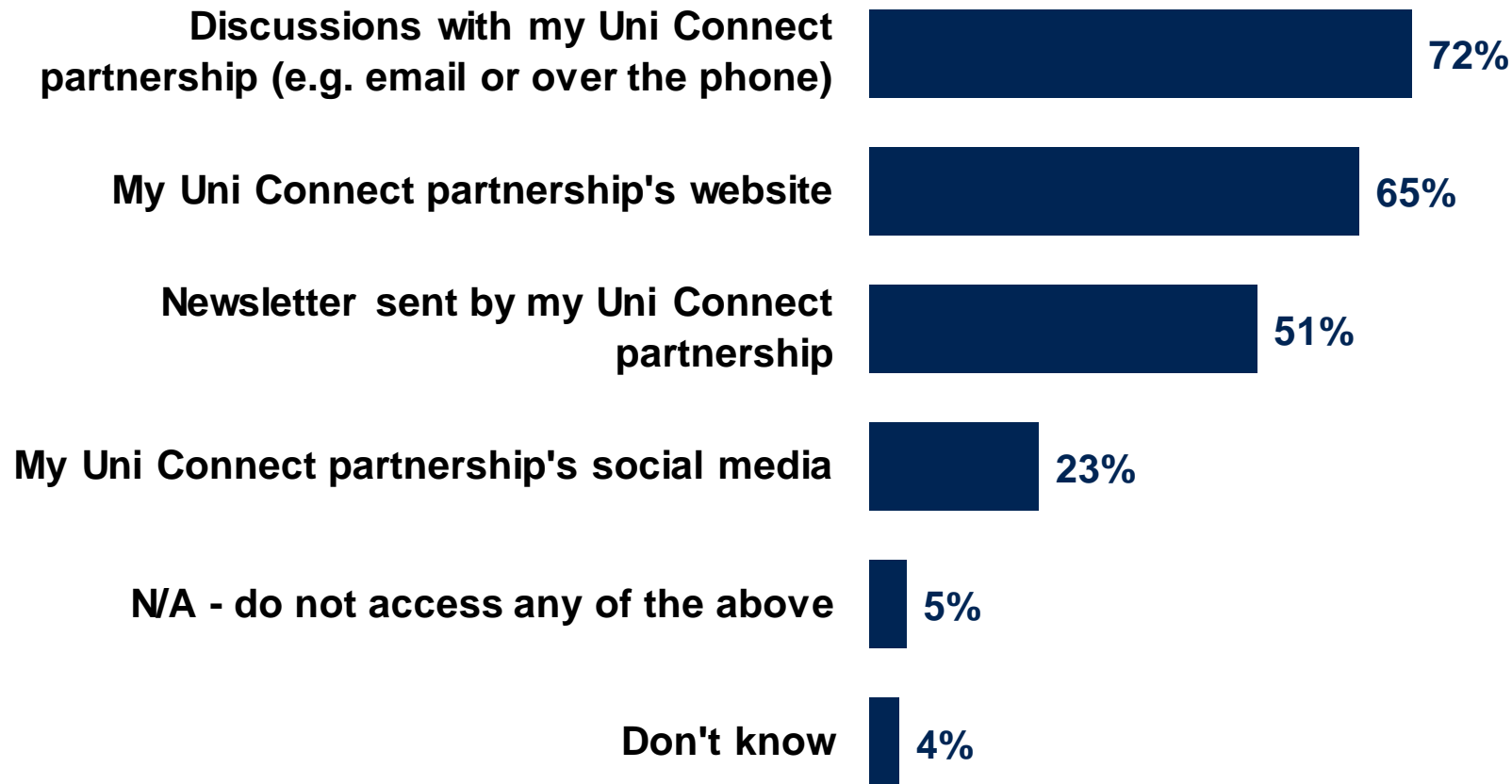
What factors make the provision offered by Uni Connect different to other (current or previous) outreach in your area?



Base: All respondents who think that the provision offered their partnership is different to other outreach in the area (561). [DIFF2]

Sources of information on outreach

Do you access any of the following sources of information about what outreach activity is available in your area?

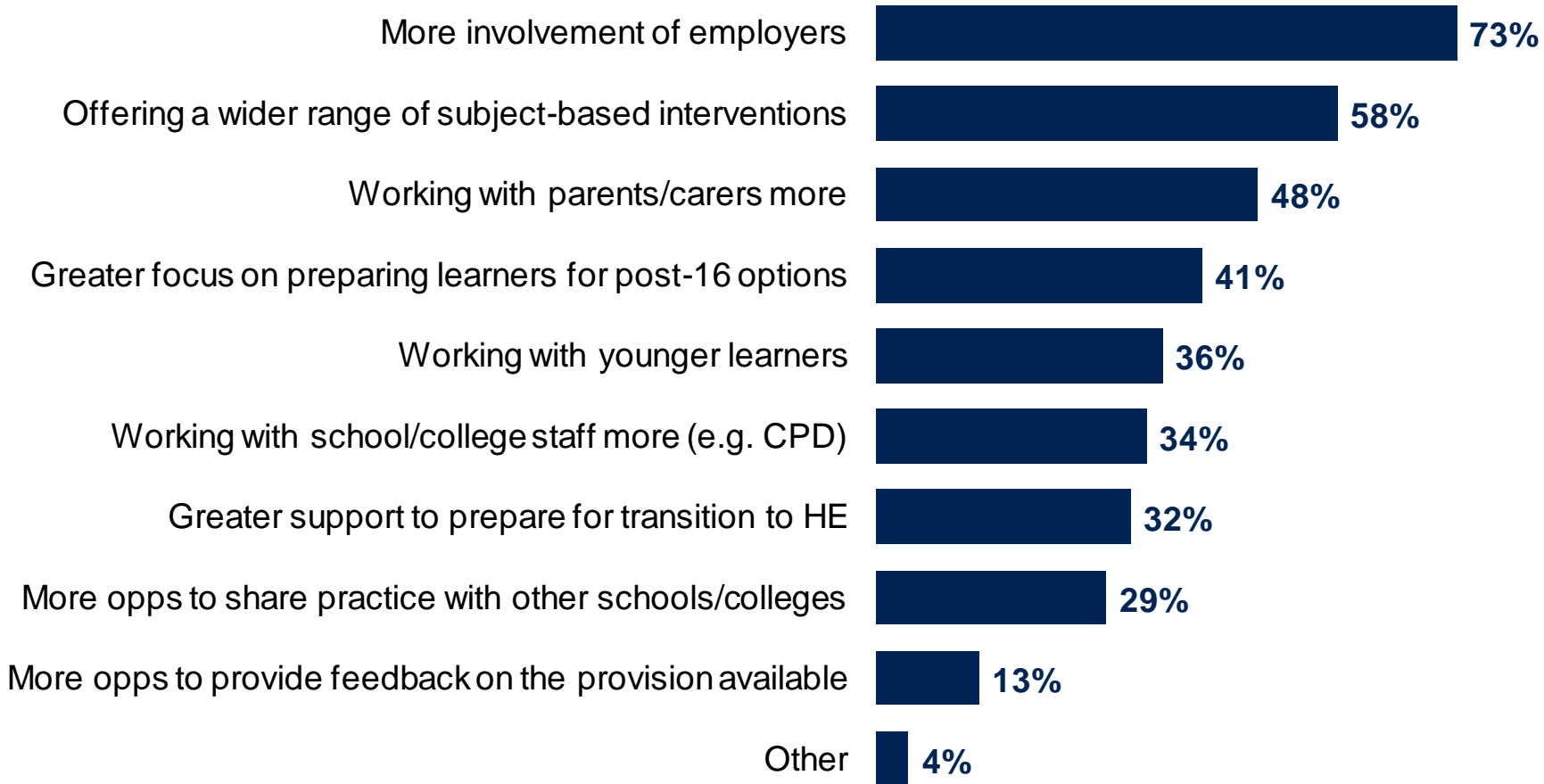


- Most survey respondents (72%) access information about outreach in their area from **direct discussions with their Uni Connect partnership**
- Around two thirds (65%) get this information from their **Uni Connect partnerships' website**
- Around half (51%) cited a local **Uni Connect newsletter** as a source of this information
- Relatively few (23%) accessed this **via social media**.

Base: All respondents (715). [SIGN]

Enhancing the current offer: Views on further development

Targeted outreach could be developed in various ways. Which of the following suggestions, if any, would enhance the current offer?

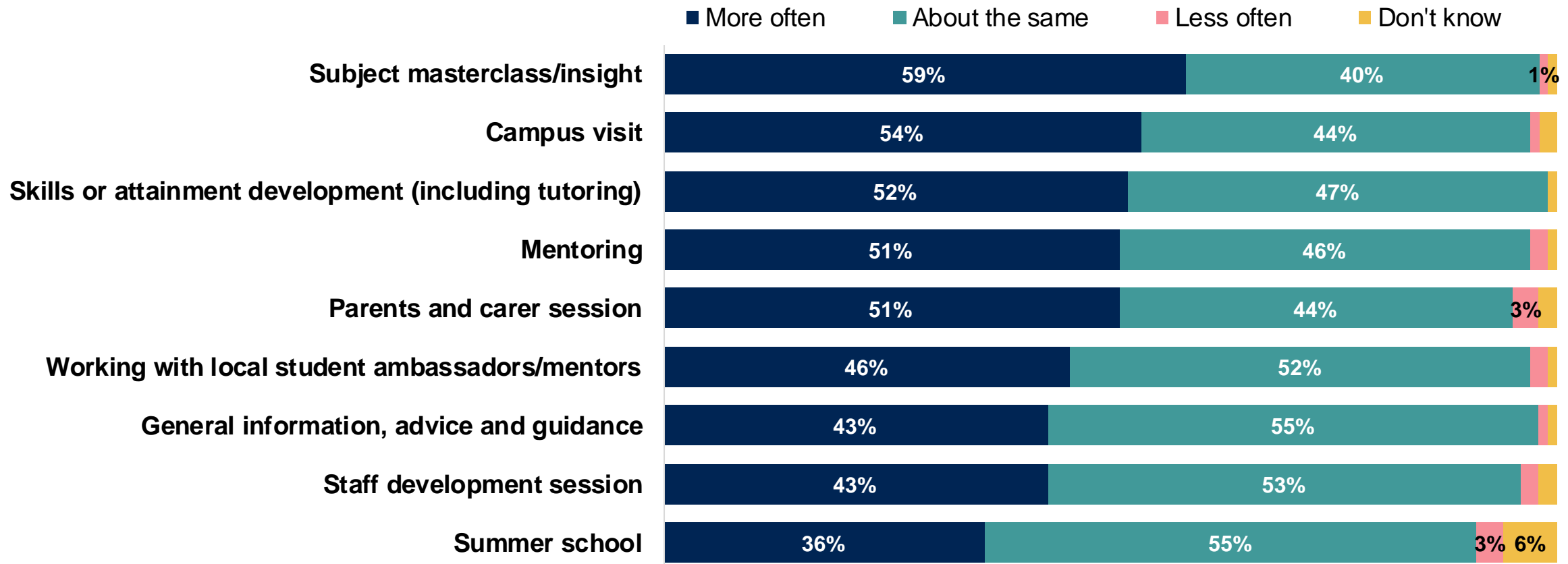


- Three quarters (73%) of survey respondents thought the current Uni Connect offer could be enhanced through **more involvement of employers**
- **Schools** were keen for more involvement of employers, a wider range of subject based interventions, work with younger learners and a focus on preparation for post-16 options
- **Colleges** were more likely to cite greater support to prepare for transition to HE, opportunities to share practice and improved CPD as areas for development of the offer.

Base: All respondents whose school or college has ever participated in targeted outreach (679). [ENHC]

Enhancing the current offer: Views on frequency and intensity of support

For each of the following activities, would you like to have the opportunity to participate in this type of outreach more often, about the same or less often?



Percentages shown if 3% or more.

Base: Asked for each type of activity participated in (i.e. for each option selected at Q OUTR): General information advice and guidance (599), subject masterclass and insight (364), campus visit (514), mentoring (361), working with local student ambassadors/mentors (318), skills or attainment development (including tutoring) (268), summer school (178), staff development session (175), parents and carers session (185). [MORE]

Conclusions

07

Conclusions (1)

The survey findings point to a number of conclusions and implications for Uni Connect targeted outreach

- Uni Connect activities are **perceived as high quality** by schools and colleges – this is a key motivator for both initial and ongoing participation in targeted outreach provision
- Challenges to engagement **tend to be internal**, such as time and flexibility within the timetable and lack of staff time to support delivery – these are less prevalent amongst schools and colleges who have a **paid member of Uni Connect staff**
- Activities involving **direct support to learners** are the highest rated amongst schools and colleges, particularly general information, advice and guidance and campus visits
- Schools and colleges cite a broad range of **benefits to learners** from engagement with Uni Connect, including increased confidence to make informed choices and increased understanding of the benefit of HE

Conclusions (2)

The survey findings point to a number of conclusions and implications for Uni Connect targeted outreach

- The survey also highlighted a range of **benefits to schools and colleges** from Uni Connect, including contribution to Gatsby benchmarks, financial support, access to expert knowledge and enriched curriculum
- There is **strong support** from schools and colleges for broadening the eligibility criteria to incorporate other learners from disadvantaged backgrounds
- The survey also found that most schools and colleges supported expanding eligibility to **parents and carers**
- Schools and colleges would also welcome **more involvement of employers** in targeted outreach activities, as well as more **subject-based interventions**
- A key reason for non-engagement of schools and colleges was a **lack of awareness of the Uni Connect offer and how this differs from existing outreach provision**, suggesting that further work is required to more effectively communicate this
- The Uni Connect offer is widely regarded as **offering something different** to the other outreach provision available, particularly in terms of the level of support provided and the range and quality of activities on offer.

Thank you.

If you have any questions
regarding this deck please email
susan.mackay@ipsos.com

Ipsos MORI

