



# Supporting your **students** during the pandemic



Discover  
Uni

Research has shown that students are likely to be confused and concerned about their exam results and university applications. It is more important than ever that they get the information and advice they need so they can make the choices that are best for them. This guide and the student resource which accompanies it are designed to help students successfully navigate the decision-making process they need to engage with over the coming months.

## The admissions process

While the process for awarding grades is different this year, the admissions process will remain broadly the same as in previous years. UCAS is working with universities and colleges to ensure that all applicants are treated fairly and consistently.

UCAS will receive exam grades from the awarding bodies and will match them to your students' application choices and send them on to the universities. Their chosen universities are expected to consider and respond to these grades in the same way as they would have done previously.

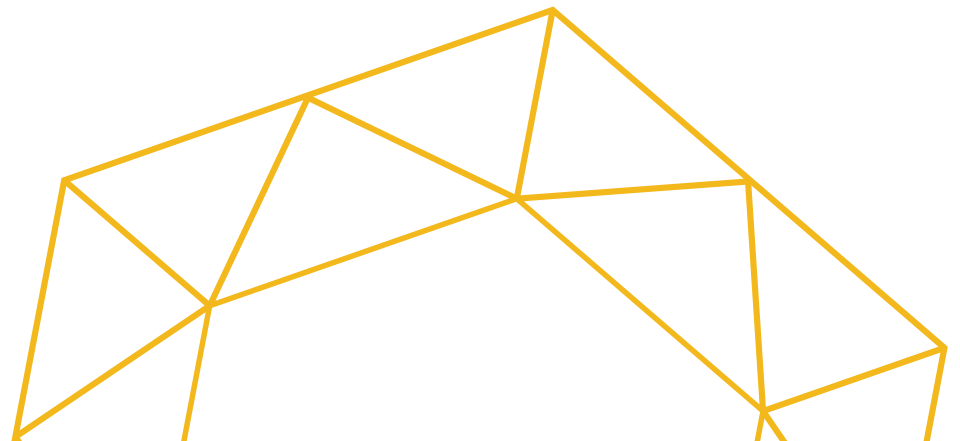
A full list of the exam results UCAS receives can be found at [ucas.com/sending-exam-results](https://ucas.com/sending-exam-results). If any of your students are taking an examination not listed, it's important they send their results/certificates to their chosen course providers.

## What next for students

While your students await their grades, it is important for them to continue their research so they can make well thought through decisions for their future.

You can also look at the course information on Discover Uni – it includes surveys from students who've done the course and information on what they've gone on to do. Check out our short [video](#) to help you understand the statistics that are available through Discover Uni.

Some students may have questions or doubts about their original choices or be uncertain about what options they have. If a student has already applied, or intends to apply through Clearing in August, they should review university and college websites to confirm how their course will be delivered, and ensure that they understand any changes that have been made – such as to online or blended delivery, start dates, or how and when modules will be delivered.



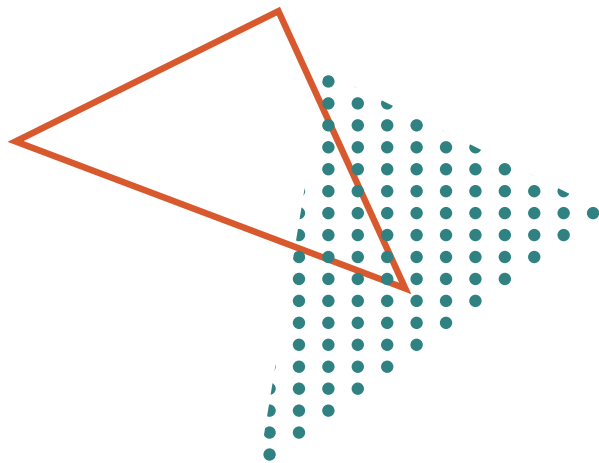
Here are some key things for your students to consider if they have already applied or still intend to:

- ? Do they know whether the universities or colleges they have applied to will have face-to-face learning available or only online provision? Is this important to them?
- ? Do they know what the arrangements are for accommodation at each of their choices?
- ? What are the deferral policies at the universities or colleges they have applied to? Do they know whether they can defer or not, should they wish to?
- ? Do they know what arrangements universities and colleges will make if new social distancing measures are put in place?
- ? Have they considered any effects on their long-term career prospects of either going to university or college this year, or deferring for a year?

We have developed a downloadable resource to help students consider these questions, which you can find [here](#).

# Clearing

Clearing will be available from 6 July, giving students the flexibility to make choices throughout the summer. This year, for the first time, all students who find themselves in Clearing can use Clearing Plus to view a personalised list of courses they've been matched to in Track – alongside the UCAS search tool, which contains over 30,000 course options. They can easily send an expression of interest to a university or college who may then contact them to discuss offers. Students will also have an opportunity to change their choice of university, college or course, even if they are placed. All choices for those in Clearing must be submitted by 20 October.



# Online resources

Face-to-face UCAS events, along with university and college open days, have been postponed or cancelled this year. However, UCAS keeps an up to date list of virtual open days on its [website](#), along with deadline information and resources for decision making. University and college websites also include information on how students can find out more about their chosen course.

If there is a significant change in the application cycle – for example, a deadline extension that affects a students' application – UCAS will contact students to let them know. It is really important for students to check their Track account to ensure their contact details are correct and up to date. Universities may also get in touch with applicants directly to discuss any specific requirements or to offer support.



# Where to get more information

## Assessment

- England: [Ofqual](#)
- Scotland: [Scottish Qualifications Authority](#)
- Wales: [Qualifications Wales](#) (available bilingually)
- Northern Ireland: [Council for the Curriculum, Examinations and Assessment](#)

## Admissions

Make sure to keep checking the UCAS website for useful resources and up to date information on the admissions cycle.

## Careers and degrees

- [Prospects](#)
- [The National Careers Service](#)
- [Skills Development Scotland](#)
- [Careers Wales](#)
- [NI Direct](#)

